



The
Gateway Center
FOR DOMESTIC VIOLENCE SERVICES

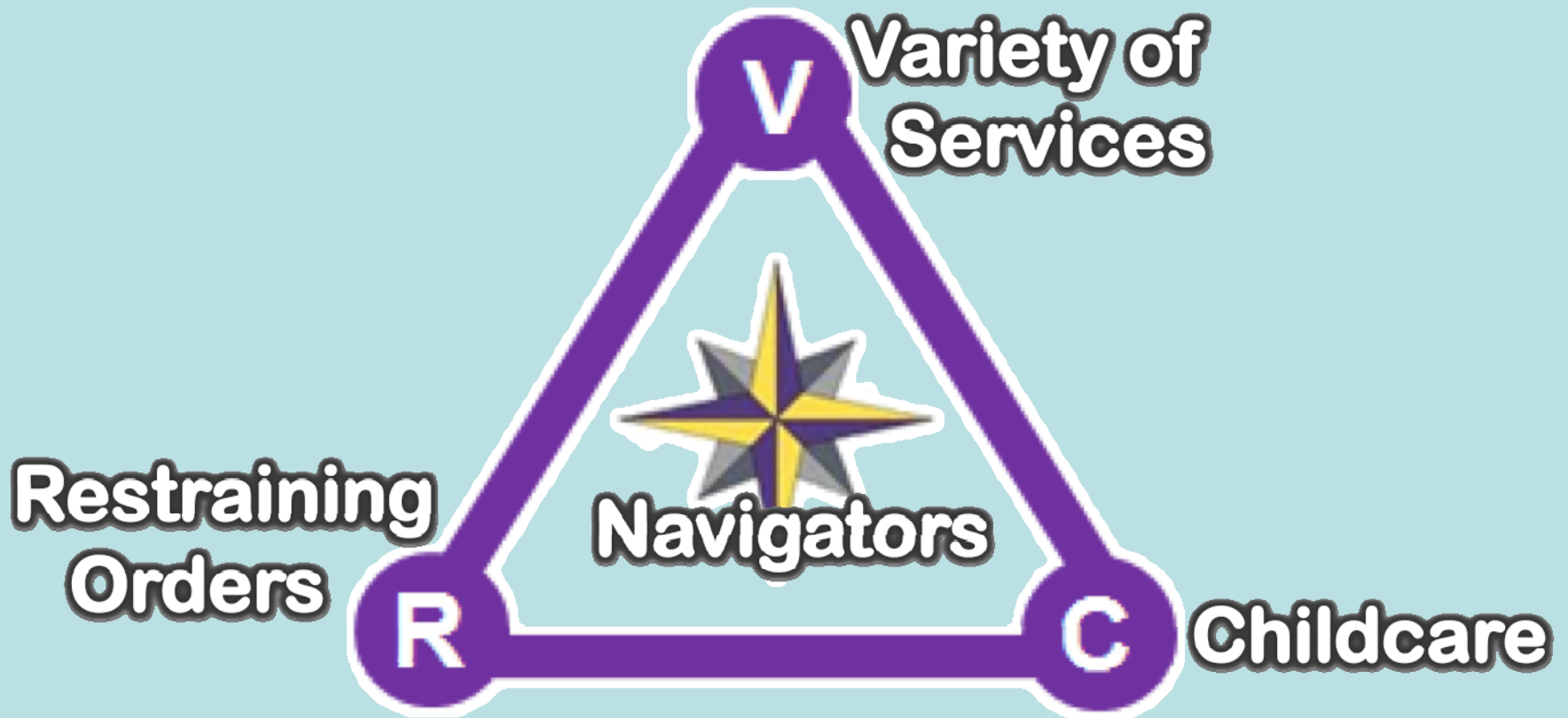


What makes the Gateway Center Special?

- ❖ Opened in Fall of 2010, the Gateway Center is a result of partnership between the City of Portland and Multnomah County, with support from a wide range of agencies.
- ❖ It's a one-stop shop where community-based services, criminal justice services, and civil legal assistance are co-located.
- ❖ Safe, welcoming, “homey” center supports help-seeking and reduces trauma.
- ❖ Public, published, known address improves access to and visibility of services.
- ❖ Located right on the max line on 102nd and East Burnside, the Center is easily accessible on public transportation.



The 4 Key Components





4 Keys Components

#1: **Childcare**

- The Child Care is extremely welcoming and easy to access.
- This is a crucial feature for many participants. For some, access to services would be virtually impossible without it.
- Funding provided by the **Portland Children's Levy** makes this critical service possible.





Lessons Learned #1

Children's Services

- Beyond the childcare, there are other supportive and therapeutic services for children at the Gateway Center.
- Advocates from VOA Home Free facilitate support groups for children and teens, provide one-on-one advocacy and offer parenting support and coaching.
- A therapist from Impact NW does therapy with parents and children together to mitigate the impacts of exposure to violence.

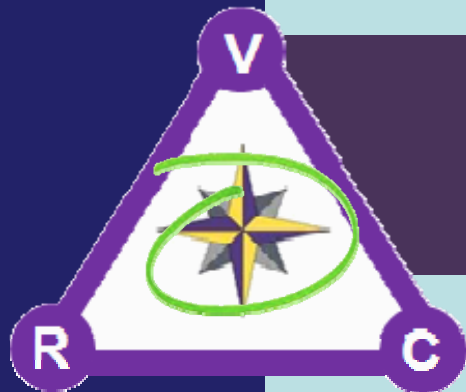




*“Thank you for helping me take action to keep me and my children safe.”
~ June 7, 2012*

*“I truly appreciate everyone’s understanding and being so caring about my situation. Having the childcare really helped distract my child and made it easier for me to continue with the process.”
~ May 11, 2011*





4 Keys Components

#2: Navigators

Immigrant and
Refugee
Community
Organization

Catholic
Charities: UNICA
El Programa
Hispano

Ecumenical
Ministries: ROSS
Russian Oregon
Social Services

YWCA

NAYA
Native American
Youth and
Family Center

Bradley Angle
Healing Roots
Center

Navigators
(8 Languages)



4 Key Components

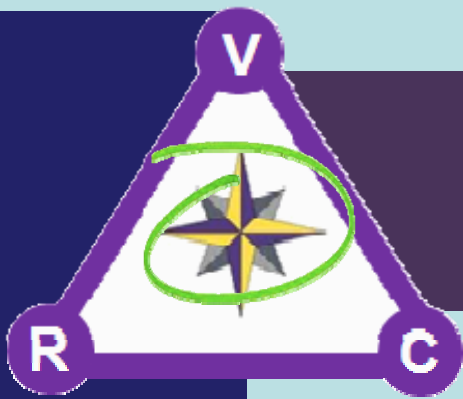
#2: Navigators

**All participants
meet first
with a navigator
(advocate)**



**Help participants
access other
services in the
building &
elsewhere.**

**Provide:
Safety planning
Danger assessment
Needs assessment**



Lessons Learned #2...

Drop-In Services Matter

- The Navigators work **EXCLUSIVELY** on a drop-in basis
- In focus groups with partners and survivors the convenience of drop-in services was emphasized again and again
- In the last year, 2119 new adult survivors “dropped in” for services at the Center
- In 2012, fully 80% of all visits were drop-in visits. Only 20% of visitors were returning for appointments.

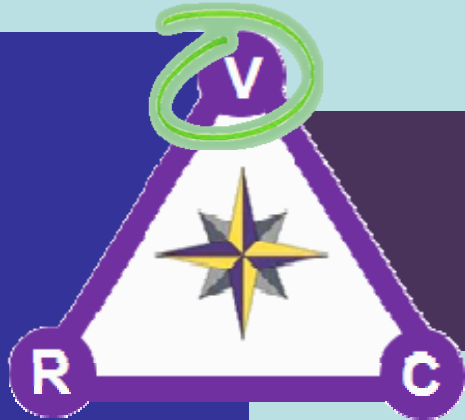




“My navigator was so helpful today. I am very thankful and will be safe tonight. Thank you!” ~ March 21, 2012

*“My navigator was awesome. She was on top of everything. I got a lot of things done that I’ve been trying for months to do. I’m very very impressed.”
~ October 25, 2011*





4 Key Components

#3: **Variety** of Services

Legal Aid Services of Oregon (LASO) -
Portland Regional Office

VOA Home Free
Child and teen advocacy
and support groups

Impact NW
Therapeutic services for
children
and their parents

Life Works NW
mental health and A & D
assessments and short-
term counseling

District Attorney's Office
Help with prosecution and
criminal justice

DVERT
(Domestic Violence
Enhanced Response
Team)

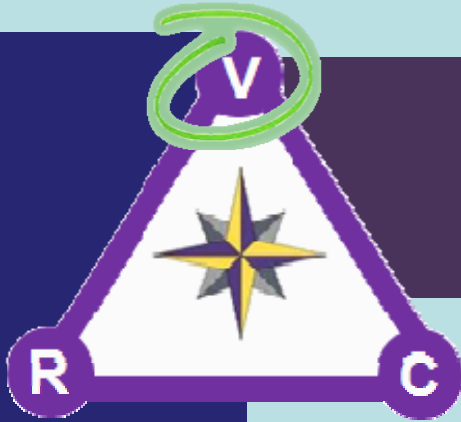
Portland Police Bureau
(Domestic Violence Reduction
Unit)
police reports and
investigations

ARMS
spiritual support
services

**Multnomah County
Sherriff's Office**
Provides an FSO for
security

DHS Self-Sufficiency
TANF, OHP, domestic
violence grants

**Multnomah County
Circuit Court**
Restraining Order
Applications
Video-conferencing



Lessons Learned #3: High-Demand Services*

*Navigators are in the highest demand (3688 visits)

Economic Relief

(Oregon Department of Human Services — Self Sufficiency)

- 721 visits to the DHS Office
- Many services only available to those with children

Civil Legal

(Legal Aid Services of Oregon — Portland Regional Office)

- 570 visits to the legal aid office (which operates 2 days a week)
- Consultation on wide variety of topics

Mental Health (LifeWorks NW)

- 422 visits with the mental health provider
- Non-stigmatizing place to access mental health services



“To have so many needed and necessary services available in one place is wonderful. The staff helped me with things I didn’t even know I needed help with. It was a wonderful experience.”
~ February 14, 2012

“You have made a bad experience into an informational experience with resources to get my life back on track. Thank you!”
~ August 10, 2012





4 Keys Components

#4: Restraining Orders

- 969 Restraining Order Applications were filed in the second year (compared to 557 filed in the first year).
- Gateway Center applications represent approximately 40% of those filed in Multnomah County in same period.
- Multnomah County was one of only a few judicial districts in the State of Oregon that experienced an increase in the volume of applications in 2011 over the previous year.





"I appreciate the help the Gateway Center gave me with my restraining order. I don't have a lot of energy and they really helped me smoothly through the process."

~ August 16, 2012

"My navigator made me feel relaxed and safe even when filling out a restraining order which is stressful. Thank you."

~ April 7, 2011





Lessons Learned #4...

Enhancements Through Partnership



TurboCourt



TurboCourt

Family, divorce, custody
Guardianships/Probate
Domestic violence
Housing/Evictions
Small Claims

[Home](#) | [Login](#) | [Register](#) | [Help](#) | [Quit](#)

Login

Password

[Login >](#)

Jurisdictions



You are in **Oregon**

[Change Jurisdiction](#)

How it works

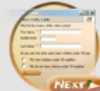


[view >](#)

Prepare and file your case online in 3 EASY STEPS

1

We'll **GUIDE** you through a customized interview



2

PREPARE the exact documents you need



3

HELP you file¹ and prepare the next steps



It's as easy as that - a do-it-yourself service that's fast and stress-free!

Oregon - Restraining Order - DV

WARNING: Your Internet activity can be tracked. It is impossible to completely clear the "footprints" showing where each site visitor has been. If the person who is harming you has access to your computer, use a trusted friend's computer or a computer at the library. If you need immediate assistance, call 911 or the National Domestic Violence Hotline at 1-800-799-7233 and TTY 1-800-787-3224

Where to file*

Multnomah



[Check Your Fees](#)

Location*

Multnomah County Courthouse

[next >](#)

Filing Information

The Multnomah County Courthouse in downtown Portland is currently the only site where Judges hear initial requests for restraining orders under the Family Abuse Prevention Act (FAPA). The address is 1021 SW 4th Avenue (between Main and Salmon).

Print service and filing are FREE. There are NO FEES associated with restraining orders in Multnomah County.

This is a PRINT SERVICE ONLY application. Documents are generated based on your responses to a set of questions. You will need to print, sign, and deliver the documents to the courthouse and appear at a hearing before the Judge.

¹ Subject to service availability. Some restrictions may apply.

* Required information.



Forms produced by this system are in Acrobat PDF file format. **Your system must have version 5.0 or higher of the Acrobat Reader to properly view these files.** If you do not have the Acrobat Reader, you can [download the free reader software](#) from the Adobe Systems site. This site will provide the program and instructions for installation on your computer.

← → ↺ 🏠 <https://turbocourt.com/elf/dispatcher.jsp?gopage=p.start.residency> ☆ ☰

Windows Marketplace Customize Links Imported From IE

 **TurboCourt** Timeout in 30 min | User: marthapdx [Home](#) [Your Profile](#) [Quit](#) [Support](#) you are working with form set # 643190

Oregon Restraining Order Forms Assistance [Info](#) [Save/Retrieve](#) [Tutorial](#)

[Change](#) [Section 1](#) [Section 2](#) [Section 3](#) [Section 4](#) [Section 5](#) [Section 6](#) [Section 7](#) [Section 8](#) [Section 9](#) [Complete](#)

[Your Venue](#) [Getting Started](#) [Parties' Information](#) [Past Abuse / Violence](#) [Children](#) [Children's Previous Homes](#) [Custody and Parenting Time](#) [Other Cases and Orders](#) [Other Requests](#) [Final Review](#) [Your Filing](#)

○ Introduction

○ How Can We Help?

● **Is This the Right Court?**

○ Are You Afraid of Being Hurt?

○ When Did the Most Recent Abuse Happen?

○ Your Name and Date of Birth

○ Abuser's Name and Date of Birth

○ Married or Registered?

○ Your Marriage

○ Children under 18

○ Your Living

○ Section Re

Is This the Right Court?

Important: To ask for a restraining order in **Multnomah** County, you or your abuser must live in this county.

Do you or your abuser live in **Multnomah** County? *

☒ Yes (answer below)

☐ No

If **Yes**, who meets these requirements? *

☒ I do

☐ My abuser does

☐ Both of us do

Question ?

party have to have lived in Multnomah County for a specific period of time?

What happens if I used to live in Multnomah County but no longer live here?

← → ↺ 🏠 <https://turbocourt.com/elf/pagehelp.jsp?w=650&h=600&faqid=f.recidency&pageid=p.start.residency> ☆ ☰

Windows Marketplace Customize Links Imported From IE

Oregon Restraining Order Forms Assistance

Q & A

Q: What happens if I used to live in Multnomah County but no longer live here?

A: It is enough that the other party lives in Multnomah County when you file. If neither of you live here, this program will not help you. But if you now live in another Oregon county, you may want to ask for a restraining order in that county unless you do not want the respondent to know your location.

[CLOSE](#)

Restraining Order - DV Form Assistance

Print Service



Print

[Add Keyword/Matter #](#) [Request My Forms](#) [Copy for New Form Set](#) [Delete Filing](#) [List My Forms](#) [Start New Filing](#)

Form Set #	643190	Case #	
Keyword/Matter #		Status	Completed
Filing Type	Restraining Order - DV	Location	Multnomah / Multnomah County Courthouse
Customer Name	Martha Strawn Morris	Customer Email	martha.strawn.morris@multco.us
Created on	09/25/2012 2:43 PM PDT	Modified on	09/25/2012 2:58 PM PDT

SERVICES AVAILABLE:

PRINT ONLY

YOU MUST PRINT YOUR FORMS AND DELIVER/MAIL THEM TO THE COURT. WE DO NOT FILE YOUR FORMS WITH THE COURT. YOU WILL NEED TO APPEAR PERSONALLY IN COURT TO MAKE YOUR REQUEST BEFORE THE JUDGE UNLESS: (1) THE JUDGE ALLOWS SPECIAL ARRANGEMENTS BECAUSE YOU ARE HOSPITALIZED OR HAVE A SIMILAR EMERGENCY OR (2) ARE APPEARING THROUGH VIDEO-CONFERENCING FROM THE GATEWAY CENTER.

NO FEES ARE CHARGED FOR USING THIS PROGRAM OR FILING YOUR RESTRAINING ORDER FORMS.

Your forms have been automatically saved.

If you have any non legal questions, please contact our Customer Support Center:

Phone: (877) 260-1792

Email: Customerservice@turbocourt.com

Google Chat: [add Customerservice@turbocourt.com](#)

If you cannot view your forms press the "Request My Forms" toolbar button to receive the forms by email.

Your Completed Forms
(based on your answers to the questionnaire)

Petition for Restraining Order to Prevent Abuse	<input type="checkbox"/> View Print
Instructions - Getting a Family Abuse Prevention Act (FAPA) Restraining Order	<input type="checkbox"/> View Print
Restraining Order to Prevent Abuse (Family Abuse Prevention Act)	<input type="checkbox"/> View Print
Confidential Information Form (CIF) for Protected Person (Petitioner) in Family Abuse Prevention Act (FAPA) Cases	<input type="checkbox"/> View Print
Confidential Information Form (CIF) for Person Restrained (Respondent) in Family Abuse Prevention Act (FAPA) Cases	<input type="checkbox"/> View Print
Notice of Filing of Confidential Information Form (CIF) in a FAPA Case	<input type="checkbox"/> View Print

IN THE CIRCUIT COURT OF THE STATE OF OREGON
COUNTY OF MULTNOMAH

Melissa Rockbottom See CIF)
Petitioner (your full name) (date of birth))
v.)
Harry Humbug See CIF)
Respondent (date of birth))
(full name of person restrained).)

Case No. _____

**PETITION FOR RESTRAINING ORDER
TO PREVENT ABUSE**
(Family Abuse Prevention Act)
ORS 107.700 – 107.735

NOTICE TO PETITIONER

You must provide complete and truthful information. If you do not, the court may dismiss any restraining order and may also hold you in contempt.

Contact Address and Telephone Number: If you wish to have your residential address or telephone number withheld from Respondent, use a contact address and telephone number so the court and the sheriff can reach you if necessary.

NOTICE TO PETITIONER

You must keep certain information (“confidential personal information”) out of any papers you file or submit to the court and, instead, provide that information in a Confidential Information Form (CIF). On this document, where that confidential personal information would otherwise appear, you must provide that in a Confidential Information Form (CIF) under UTCR 2.130 (see instructions).

I am the Petitioner and I state that the following information is true:

I am a resident of Multnomah County, State of OR. I am 35 years old.

Respondent is a resident of Multnomah County, State of OR.

Respondent is 40 years old.

☐ At the hearing, I will need an interpreter in the _____ language.

☐ At the hearing, I will need American’s with Disabilities Act accommodations.

1. CHECK and FILL OUT ALL THAT APPLY:

- ☒ A. Respondent is my ☒ spouse/domestic partner ☐ former spouse/domestic partner. We were married/registered on 07/01/1999 (date). Our marriage/partnership was dissolved on _____ (date).
- ☐ B. Respondent and I are adults related by blood, marriage, or adoption. Respondent is my _____ (type of relationship).
- ☐ C. Respondent and I have been cohabiting (living together in a sexually intimate relationship) since _____ (date), or cohabited from _____ (date) to _____ (date).
- ☐ D. Respondent and I have been involved in a sexually intimate relationship within the last two years.
- ☐ E. Respondent and I are the unmarried parents of a child.
- ☐ F. I am a minor and have been involved in a sexually intimate relationship with Respondent, who is 18 years of age or older.