



CITY OF
PORTLAND, OREGON

**OFFICIAL
MINUTES**

A REGULAR MEETING OF THE COUNCIL OF THE CITY OF PORTLAND, OREGON WAS HELD THIS **13TH DAY OF JANUARY, 2010** AT 9:30 A.M.

THOSE PRESENT WERE: Mayor Adams, Presiding; Commissioners Fish, Fritz, and Leonard, 4.

At 10:45 a.m., Council recessed.
At 10:51 a.m., Council reconvened.

Mayor Adams left at 11:21 a.m.

OFFICERS IN ATTENDANCE: Karla Moore-Love, Clerk of the Council; Ben Walters, Chief Deputy City Attorney; and Ron Willis, Sergeant at Arms. At 10:05 a.m., Shane Abma, Senior Deputy City Attorney, replaced Walters.

On a Y-4 roll call, the Consent Agenda was adopted.

COMMUNICATIONS		Disposition:
55	Request of Jessica D. Newton to address Council regarding experience with Cascadia B.M.H. (Communication)	PLACED ON FILE
56	Request of Mike O'Callaghan to address Council regarding shelterlessness (Communication)	PLACED ON FILE
57	Request of Teri Lyn Vik to address Council regarding Bureau of Emergency Communications and loss of job (Communication)	PLACED ON FILE
58	Request of Barry Joe Stull to address Council regarding the Police Bureau, Multnomah County District Attorney and Circuit Court violating his civil rights (Communication)	PLACED ON FILE
59	Request of Richard Ellmyer to address Council regarding Council's discriminatory behavior regarding John Ball School (Communication)	PLACED ON FILE
TIMES CERTAIN		

January 13, 2010

<p>60 TIME CERTAIN: 9:30 AM – Accept report of the Customer Service Advisory Committee (Report introduced by Commissioner Fritz) 15 minutes requested</p> <p>Motion to accept the report: Moved by Commissioner Fritz and seconded by Commissioner Fish.</p> <p>(Y-4)</p>	<p align="center">ACCEPTED</p>	
<p>61 TIME CERTAIN: 9:45 AM – Declare the Rose Festival the Official Festival of the City of Portland (Resolution introduced by Mayor Adams and Commissioners Fish, Fritz and Leonard) 30 minutes requested</p> <p>(Y-4)</p>	<p align="center">36759</p>	
<p align="center">CONSENT AGENDA – NO DISCUSSION</p> <p align="center">Mayor Sam Adams</p> <p>*62 Authorize an Intergovernmental Agreement with Portland Public Schools for transportation related to Portland Multnomah Youth Corps – Career + College Exploration program (Ordinance)</p> <p>(Y-4)</p>		<p align="center">183449</p>
<p align="center">Bureau of Planning & Sustainability</p>		
<p>63 Apply for a grant from the State of Oregon Department of Environmental Quality for \$20,728 to allow Tabor Consulting Group to produce videos on waste prevention in home remodeling (Second Reading Agenda 12)</p> <p>(Y-4)</p>	<p align="center">183450</p>	
<p>64 Apply for a grant from the State of Oregon Department of Environmental Quality for \$25,422 to support the recycling systems at Portland State University (Second Reading Agenda 13)</p> <p>(Y-4)</p>	<p align="center">183451</p>	
<p>65 Apply for a grant from the State of Oregon Department of Environmental Quality for \$30,250 to support Oregon Health and Sciences University Recycling Outreach (Second Reading Agenda 14)</p> <p>(Y-4)</p>	<p align="center">183452</p>	
<p>66 Apply for a grant from the State of Oregon Department of Environmental Quality for \$38,170 to allow School and Community Reuse Action Project to initiate a pilot project (Second Reading Agenda 15)</p> <p>(Y-4)</p>	<p align="center">183453</p>	
<p>67 Apply for a grant from the State of Oregon Department of Environmental Quality for \$41,372 to allow Community Warehouse to run the Furniture Recovery Project (Second Reading Agenda 16)</p> <p>(Y-4)</p>	<p align="center">183454</p>	
<p align="center">Bureau of Transportation</p>		

January 13, 2010

<p>*68 Authorize Intergovernmental Agreements with the Portland Development Commission to provide Urban Renewal Funds for the construction of the Vancouver-Williams Safety Project Phase II within the Interstate Corridor Urban Renewal Area (Ordinance) (Y-4)</p>	<p align="center">183455</p>
<p>*69 Authorize an Intergovernmental Agreement with the Tri-County Metropolitan Transportation District of Oregon for support services related to construction of the Portland Streetcar Loop Project (Ordinance) (Y-4)</p>	<p align="center">183456</p>
<p>*70 Authorize the Bureau of Transportation to acquire certain permanent and temporary easements necessary for construction of the North St. Johns Truck and Pedestrian Improvement Project through the exercise of the City's Eminent Domain Authority (Ordinance) (Y-4)</p>	<p align="center">183457</p>
<p>*71 Authorize a major encroachment to Portland State University to construct, use and maintain a below grade tunnel in the public right-of-way of SW Montgomery St and SW 10th Ave at the intersection of SW Montgomery St and SW 10th Ave (Ordinance) (Y-4)</p>	<p align="center">183458</p>
<p>72 Amend contract with Marshall Mediation for draft code revisions (Ordinance; amend Contract No. 30000051)</p>	<p align="center">PASSED TO SECOND READING JANUARY 20, 2010 AT 9:30 AM</p>
<p>Office of Emergency Management</p>	
<p>*73 Accept a grant in the amount of \$17,435 from Oregon Military Department, Office of Emergency Management for the FY 2009 Citizen Corps Program (Ordinance) (Y-4)</p>	<p align="center">183459</p>
<p>Office of Management and Finance – Financial Services</p>	
<p>*74 Authorize water revenue refunding bonds to finance costs related to the City's water system (Ordinance) (Y-4)</p>	<p align="center">183460</p>
<p>Commissioner Amanda Fritz Position No. 1</p>	
<p>Office of Cable Communications and Franchise Management</p>	
<p>75 Extend term of a franchise granted to Time Warner Telecom of Oregon LLC to build and operate telecommunication facilities within City streets (Ordinance; amend Ordinance No. 171566)</p>	<p align="center">PASSED TO SECOND READING JANUARY 20, 2010 AT 9:30 AM</p>
<p>Commissioner Nick Fish Position No. 2</p>	

January 13, 2010

Portland Parks & Recreation		
76	Authorize agreement with New Cingular Wireless PCS, LLC to locate underground utilities at Munger Park (Second Reading Agenda 29) (Y-4)	183461
77	Authorize the renewal of an Individual Site License Agreement with LCW Wireless, LLC for use of a portion of the Children's Museum in Washington Park for wireless communication purposes (Second Reading Agenda 30) (Y-4)	183462
Commissioner Dan Saltzman Position No. 3		
Bureau of Environmental Services		
*78	Approve settlement of claims with Thomas/Wright, Inc., EBAA Iron, Inc., and HD Supply Water Works Group, Inc., fka U.S. Filter Distribution Group, Inc. (Ordinance) (Y-4)	183463
79	Authorize the Director of the Bureau of Environmental Services to execute an easement with Metro, as part of the East Side Combined Sewer Overflow Tunnel Project No. E07594 (Ordinance)	PASSED TO SECOND READING JANUARY 20, 2010 AT 9:30 AM
80	Amend contract with David Evans and Associates, Inc. for additional work and compensation for the Umatilla Pump Station Upgrade Project No. E08589 (Ordinance; amend Contract No. 36485)	PASSED TO SECOND READING JANUARY 20, 2010 AT 9:30 AM
81	Amend contract with Brown and Caldwell for additional work and compensation for the Fanno Basin pump station pressure main – Multnomah Section Project No. E08294 (Second Reading Agenda 33; amend Contract No. 37106) (Y-4)	183464
Bureau of Police		
*82	Amend contract with Li'l Rookies for Police daycare services (Ordinance; amend Contract No. 35342) (Y-4)	183465
Commissioner Randy Leonard Position No. 4		
Bureau of Water		
83	Authorize a contract and provide payment for the Carolina Pump Main Extension Project (Second Reading Agenda 37) (Y-4)	183466

January 13, 2010

<p>84 Authorize a contract and provide payment for construction of the Linnton Pump Station Improvements Project (Second Reading Agenda 38) (Y-4)</p>	<p align="center">183467</p>
<p>85 Authorize a contract and provide payment for construction of the S-10 Road Repair Phase 2 Project (Second Reading Agenda 39) (Y-4)</p>	<p align="center">183468</p>
<p>REGULAR AGENDA</p> <p>Mayor Sam Adams</p> <p>Office of Management and Finance – Financial Services</p>	
<p>86 Authorize additional revenue bonds for urban renewal areas (Ordinance)</p>	<p align="center">PASSED TO SECOND READING JANUARY 20, 2010 AT 9:30 AM</p>
<p>87 Authorize sewer revenue bonds to finance additions and improvements to the sewer system (Second Reading Agenda 46) (Y-3; Adams absent)</p>	<p align="center">183469 AS AMENDED</p>
<p>Commissioner Dan Saltzman Position No. 3</p> <p>Bureau of Environmental Services</p>	
<p>88 Authorize the Director of the Bureau of Environmental Services to enter into an Intergovernmental Agreement with the City of Lake Oswego to work cooperatively to improve habitat for native species in the Tryon Creek Confluence area Project No. E08958 (Ordinance)</p>	<p align="center">PASSED TO SECOND READING JANUARY 20, 2010 AT 9:30 AM</p>
<p>89 Authorize a contract with the lowest responsible bidder for the construction of the Tryon Creek Confluence Habitat Enhancement Project No. E08958 (Ordinance) 10 minutes requested</p>	<p align="center">PASSED TO SECOND READING JANUARY 20, 2010 AT 9:30 AM</p>
<p>City Auditor LaVonne Griffin-Valade</p>	
<p>90 Assess property for sidewalk repair by the Bureau of Maintenance (Hearing; Ordinance; Y1071)</p>	<p align="center">PASSED TO SECOND READING JANUARY 20, 2010 AT 9:30 AM</p>

At 11:39 a.m., Council recessed.

January 13, 2010

A RECESSED MEETING OF THE COUNCIL OF THE CITY OF PORTLAND,
OREGON WAS HELD THIS **13TH DAY OF JANUARY, 2010** AT 2:00 P.M.

THOSE PRESENT WERE: Mayor Adams, Presiding; Commissioners Fish, Fritz, and Leonard, 4.

Commissioner Fish arrived at 2:04 p.m.

At 2:22 p.m., Council recessed.

At 2:35 p.m., Council reconvened.

OFFICERS IN ATTENDANCE: Karla Moore-Love, Clerk of the Council; Linly Rees, Deputy City Attorney; and Ron Willis, Sergeant at Arms.

<p>91 TIME CERTAIN: 2:00 PM – Provide for the Administration of Public Works Permits (Ordinance introduced by Commissioner Leonard; add Code Chapter 17.06) 30 minutes requested</p>	<p>Disposition: PASSED TO SECOND READING JANUARY 20, 2010 AT 9:30 AM</p>
<p>92 TIME CERTAIN: 2:30 PM – Appoint Brian Lessler and Amie Pico and reappoint James M. Smith and Lee Moore to the Housing Authority of Portland Board of Commissioners (Resolution introduced by Mayor Adams and Commissioner Fish) 30 minutes requested (Y-4)</p>	<p>36760</p>

At 3:15 p.m., Council adjourned.

LAVONNE GRIFFIN-VALADE
Auditor of the City of Portland

By Karla Moore-Love
Clerk of the Council

For a discussion of agenda items, please consult the following Closed Caption File.

January 13, 2010

Closed Caption File of Portland City Council Meeting

This file was produced through the closed captioning process for the televised City Council broadcast.

Key: ***** means unidentified speaker.

[The following text is the byproduct of the closed captioning of this program. The text has not been proofread and should not be considered a final transcript.]

JANUARY 13, 2010 9:30 AM

Adams: ... Accepting the report on customer service advisory committee. Commissioner amanda Fritz has graciously allowed the rose festival to go first. [applause] [gavel pounded]

Adams: Good morning. Today is wednesday, january 13th, 2010. It's 9:30 a.m. this is Portland city council and we'll come to order. Karla, good morning.

Moore-Love: Good morning.

Adams: How are you?

Moore-Love: Good.

Adams: Can you please call the roll.

[roll call]

Adams: Quorum is present. We'll begin with communications. We have five people signed up. Can you please read the title for communications item no. 55.

Item 55.

Adams: Ms. Newton. Ms. Newton, are you in the room? All right. Can you please read the title for council communications item no. 56?

Item 56.

Adams: Mr. O'callaghan? Are you in the room? All right. Can you please read the title for council communications item no. 57?

Item 57.

Adams: Ms. Vic?

Vik: Yes.

Adams: Oh, hi, welcome to the city council chambers. Glad you're here.

Vik: Thank you.

Adams: You only give your first and last name. We're not interested -- not interested in addresses and the clock in front of you helps you count down from three minutes. Please begin.

Teri Lyn Vik: I'm ready. My name is teri lyn vik. I spent 17 years as a senior dispatcher -- carl spent time getting to know our work environment and identified the passive-aggressive managers and senior dispatchers who made sport out of making other dispatchers' lives miserable. Just as he was about to fire and demote those who created the hostile work environment, they went to the new commissioner to seek refuge. Commissioner Leonard, you usurped our authority and allowed the bullies to remain. And has fully staffed within a short period of time. Commissioner Leonard, you put the bullies in charge of boac and the next year was hell. Summer of 2007 we had four senior dispatchers take early retirement due to the bullies. That spring we had a 25-year dispatcher. Brain tumors and cancers and multiple sclerosis and severe depression. When I asked for a meeting to discuss the hostile work environment, the retaliation for management began immediately. I endured two investigations attacking my character for four months. Our contract allows two weeks. When I told a coworker off duty I wanted to quit if good faith was no longer the measure of our

January 13, 2010

performance, our director took that as a formal resignation second hand. Our contract wasn't followed, my union told me to shut up and keep my head down and they were going to make a deal to get me back to work. None of that happened. Why was I never heard? Why did you silence me about something so important? I paid a really high price when I asked for a meeting with you. I lost my career. I'm about to lose my house. My son had to quit college and my chronically ill daughter has no health insurance. Commissioner Fritz, you inherited a bureau, costs taxpayers millions of wasted dollars. I don't think it's a cosmic coincidence that you're a psychiatric nurse. Instead of disciplining my coworkers for using sick time, i'd like you to find out what's making them sick. People who do this work are not fodder for the machine. We're highly trained and committed individuals who do a difficult job. Please help us. Please help me get to work and rectify this injustice. Martin Luther King said our lives begin to end the day we remain silent about things that matter. This is something that matters. Thank you.

Adams: Thank you for your testimony. Appreciate it. Karla, please read the title for council communications item no. 58.

Item 58.

Adams: Mr. Stull, welcome back.

Stull: Good morning.

Adams: I think you know the protocols.

Barry Joe Stull: Yes, I do. I've some information i'm going to give you all. First of all, I filed a case in 1994 in Multnomah county circuit court that overturned former republican attorney general lee johnson. That case, stull versus hulk, is cited by the Oregon supreme court in over 70 cases. I believe you're a member of the bar -- are you still a member of the bar? Commissioner Fish can tell you -- it's extraordinary. In 2004, I was prosecuted by the Multnomah county district attorney for possession of marijuana. My neurologist is a part of a case. The Multnomah county district attorney did not let him testify to the jury. In the jennings case, they said that he was improperly denied that. And in my case, while my appeal was pending, the state versus [inaudible] case, which the district attorney relied on was found to be made obsolete in state v. Miles. However, my conviction was affirmed. Simply didn't follow the law. What's interesting about the stull versus holk case, it was cited in a case finding that limits on possession of medical marijuana act, useable marijuana as I would have argued at trial so the upshot is I was illegally evicted and \$20,000 of my personal property destroyed pending appeal of the conviction which was completely without merit and the criminal conviction which likewise was without merit. Now we know from the experience in the funding that's going to chase after mr. Chasse's case getting beaten by the Portland police, this does not recognize the civil rights of persons with disabilities. It's shameful. So what I have here is some information regarding my experience, one of which going through transition projects which city council funded to the tune of \$243,599. And when I was a client of transition projects, they cut me loose. I filed a grievance and they didn't file it. I have a claim I filed with the Oregon state bar, and they -- unable to process it because I just didn't attach enough copies of information. I did cite chapter and verse what was going on. Now, the interesting thing here is that the court of appeals chief judge dismissed my appeal for prosecution when I couldn't explain why it had taken so long for me to address the issues. Now --

Adams: Your time is up. If you want to wrap it up.

Stull: I certainly will. I didn't get this because I had problems with my mail at the post office box. These are pending my appeal of a case that wasn't legal to file. And then it says I didn't prosecute it. I did prosecute it. We have to address, as a city, the ongoing police corruption. The cop, the city paid out \$350,000 regarding his misdeeds and I don't think I should have to suffer for that. You have this information.

Adams: All right.

January 13, 2010

Stull: You know how to contact me and I would like each of you -- except for ms. Fritz -- to make up for the -- a thousand dollar loan from you and you, and a thousand dollar loan from you -- [talking over each other]

Adams: You're going over your time. Thank you, your time is up. Take your papers or give them to Karla, if you want copies. That gets us to item 59.

Adams: Welcome back, mr. Ellmyer, glad you're here.

Richard Ellmyer: Good morning. My name is richard ellmyer. I'm a candidate for the north Portland house seat in the democratic primary next may. On november 19th, I asked each of you to answer the following questions so that I may discuss this issue with the voters of north Portland over the coming months. One, why wasn't the Washington monroe high school property offered to the Portland meadows corporation? Two, why weren't advisory committees similar to the buckman neighborhood, to the portsmouth neighborhood, future uses for the john ball school site and the ad hoc 195-member portsmouth action committee and the north Portland business association to establish such advisory committees. And three, why were the citizen requests of the buckman neighborhood acceded to by the Portland city council and those citizen requests of the north Portland neighborhood summarily dismissed when the issue of the use of surplus Portland public school property was exactly the same? I predicted that none of you would be able to provide reasoned defensible satisfactory answers and I was right. In this matter, you treat the citizens of north Portland as though we were all stupid children. Who wouldn't notice you were playing favorites with buckman's neighbors and pissing on north Portland. You were wrong. We did notice and we're angry. The Portland city council needs to atone for its abuse of both democratic due process and the citizens of north Portland. The damning evidence of effective political force used by the city council in this matter is overwhelming. The city of Portland has paid large sums to compensate victims of excessive exuberance by public safety officers. The Portland city council has committed a similar violation of public trust and power. The council must admit its transgression and terminate any agreements with the bridge meadows corporation and pay any penalties for contract violations and establish an advisory committee to take testimony and recommend possible future uses for the john ball school site. For 34 years I have been standing up for north Portland. Winning or loosing the house race will have no effect on my continuing commitment to improve the quality of life in my community. At any stage of development, I will seize any political, legislative and legal opportunity to stop or reverse the unfair, illegitimate, discriminatory process at john ball school that the city council has inexcusably and indefensibly forced upon the residents of north Portland.

Adams: Thanks for your testimony, mr. Ellmyer. Appreciate it. That gets us to the consent agenda. Does anyone have -- does anyone wish to pull any items from the consent agenda? All right. Karla, please call the roll on the consent agenda.

Fritz: Aye. **Fish:** Aye. **Leonard:** Aye.

Adams: Aye. [gavel pounded] consent agenda is approved. Can you please read the title for time certain item no. 60 -- 61.

Item 61.

Adams: And i'm pleased to recognize the commissioner in charge of being the liaison to the rose festival, randy Leonard.

Leonard: Thank you, mayor Adams and thank you all of you to Portland city, the cradle of Portland democracy and where free speech is alive and well. [laughter]

Adams: And it is every wednesday morning. [laughter]

Leonard: We have nothing going -- if you have nothing going on in your lives, wednesday morning is an entertaining day at city call. You're welcome to come. I'm going to introduce the executive director here in a moment, but I first want to recognize our honored guests, governor vic atiyeh. [applause] just one second. [applause] I wanted to acknowledge your presence. You're

January 13, 2010

going to be called in due order, governor atiyeh. He's still the politician. Sees the microphone and he's ready to go. That's good. I want to first, however introduce executive director of the Portland rose festival, jeff curtis, who is a man I worked closely with for the past few years on an array of issues and what jeff has done is guided the rose festival into what I think is probably one of the most vibrant festivals the city has seen and the best -- if not the best in the united states. I have great confidence in jeff and his leadership and have enjoyed very much partnering with him as has the entire council. Jeff, welcome.

Jeff Curtis: Thank you, randy. Thank you. [applause] as you can see I brought a few friends with me. I get a chance to visit with you and discuss various topics about the rose festival but today i'm going to walk you through and have guests come and speak on behalf of the rose festival. I want to certainly thank the great people who have shown up, our friends and partners and fans of the rose festival are here in force to show their support of the Portland rose festival. I want to thank you, city council, for allowing me to be in front of you today. This is 103 years in the making and we're year today. I've asked several people to come up and speak and say a few words about the rose festival and the significance on various pieces. The first gentleman i'm going to introduce is a well known voice in our region. A man with a long connection to the festival. For years, of hosting the key bank parade as well as the queen's coronation, some might call him the voice of the rose festival. He's also wrote a book in 199 called "for you, a rose in Portland grows." a knows a lot about the history of our festival and I want to introduce mr. Mike donahue. [applause]

Mike Donahue: Mr. Mayor, mr. President and commissioners. When you research the history of the rose festival as I did, you discover the history of Portland because the two are intertwined. Allow me to take you back 105 years. Portland's world's fair. The lewis and clark exposition, come can to a successful conclusion. One estimate, two and a half mill visitors here during that summer. City leaders were discussing how to keep the nation's attention ton Portland and more importantly, how to keep the people and the money and trade come together city s. They wanted to put their city on the map and distinguish it from that other Portland, the more famous one on the east coast. They decided -- at that time, it was. [laughter] not anymore. They decided that Portland needed a moniker, a symbol, something to represent it. And set it apart. Clipper ships were going out of style in those days. And many of Portland's characteristics were already taken by other cities, but not the rose. Which was being admired by these visitors in the grand and clausal agriculture building. So on the last day, mayor harry lane, christened the city the rose city, and two years later on a thursday in june, 2,000 grade schoolchildren marched to the head of the first rose festival parade. By 1910, coincidentally, maybe not, Portland's population had increased by 100,000 people. That earned the city \$130,000. And the mayor gave a portion of to proceeds to the editor of the Oregon journal, jesse curry. And he planted a rose garden. And he and the mayor wrote letters to rose growers around the world inviting them to send their hybrids to Portland to protect them from the bombs of world war i. And the rose stuck as the symbol of Portland. So we rush forward to the early 1950s when a rosarian by the name of donald sloan decided heed to put Portland on the world ma'am. He planted peace roses. In the european gardens of kings and queens and popes and prime ministers. When tourists would read the plaque in front of the rose that sloan had planted at buckingham palace, they would ask which Portland is that? And he would reply, "the Portland with the roses, of course." and 400 of nearly 20,000 roses and that diversity that qualifies the rose as the city of Portland. A city which makes the same promises to every new citizen who decide to plant themselves here and bloom here. Each one is valuable and worthy of respect and admiration and each one's individual fragrance will be given every opportunity to be discovered and appreciated. Thank you. [applause]

Adams: Thank you, mike.

Curtis: Thanks for taking the time to join us. The rose festival reach goes far beyond Portland. That rose grows and the festival widely known as an international festival. We've had an impact

January 13, 2010

since 1907 to bring people to the state of Oregon, not just Portland and this is a great state we live in. Represented by a lot of great people. And the rose festival is proud to be the largest event in the state and one of the largest events in the united states. It's my great privilege to introduce and bring up governor victor atiyeh to speak about the state, as well as the royal rosarians. Governor. [applause]

Adams: Welcome to the city council, governor. Glad you're here.

Governor Victor Atiyeh: Thank you. When I would have my staff and we were dealing with various issues down in salem, and then when the point was made and they would keep on talking, and I would say, whoa, whoa, whoa: Don't over-fertilize. [laughter] we're going to overfertilize this morning. [laughter] we've been -- I was born and raised in Portland. My home is now a max stop. Seventh and holiday street on the east side. I was a boy scout, one of those that would walk with the floats. As time moved along, my brother joined the royal rosarians and ultimately became prime minister. My wife was a chaperone of the '73 court. It seems the idea of officially declaring the rose festival as the Portland rose festival, we always took it for granted and it worked, we got volunteers, but wouldn't it be marvelous to have it officially say that's what it is? So that's why i'm here, to encourage it. And I hope that my remembrance and so many other Oregonians, they have great memories, the floats, watching the floats. Sometimes not getting the spot they wanted where they wanted to sit. [laughter]

Adams: Oh, let's not get into that. [laughter]

Leonard: Show up early.

Adams: Time's up.

Atiyeh: I even recall a rose festival parade when mount st. Helens the day before or two days before blew and the dust came in our direction and the parade kept going and it was a messy parade but made it and people were happy. So this is a happy day for you. And for all those folks that are here. Thank you very much, mr. Mayor.

Adams: Thank you, governor. [applause]

Curtis: Thank you, governor atiyeh. Since 19 30, the rose festival annually chosen a young woman from Portland high school high schools to serve as the festival's most prominent ambassadors. The rose festival court is one of our most traditional programs but one that's captivated the hearts and minds of Portlanders for over 80 years. Last year for the first time, we included a princess from the metro area, tigar high school. But the rose festival court has been recognized many times by the international festival events association for more than just being a princess in Portland as one of the best community outreach and education program across the globe. These rose festival princesses do so much for your community. They work hard on behalf of the rose festival and the city. To make appearances all over and do a lot of great things in our community. Including making volunteer commitments across the great state and -- excuse me, work across the city and we're working with commissioner Fish to expand to do more on the volunteer side. The rose festival court and princesses are a gem of the rose festival. This morning i'm joined with royalty, queen rachel. Who has served -- already been serving a lot to our community. Made over 20 appearances since willing selected last june. And next month, she will be heading over to taiwan to our sister city. I'm going to turn it over to rachel.

Rachel Semen: Good morning, mayor and commissioners. It was a thrill to be chosen last year to represent grant high school on the rose festival court and then become the first queen from our school in 43 years. Due to the changes the rose festival made in the court program, I have a chance to do so as a junior, which made it possible for me to return to grant and share my experience with my fellow students who will prepare me for this unbelievable experience. The school is a Portland - the court is a Portland tradition and an important one at the high school level. It helps to inspire the young women to be good students and perform community service and be leaders around their communities. We learn more about the city and have the opportunity to meet people from all over

January 13, 2010

the region and network with notable people like the mayor and governor. We each are assigned our own mentors from pacific power, executive women who have a wealth of experience and advice to share. Thanks to the randall group, we have scholarship dollars. This has been since the beginning of the court program, in days when it was rare for women to go to college. It's organized and overseen by dozens of volunteers who spend hours making sure we have a positive experience. I can't thank the festival and supporters enough for the time and effort they give. I'm proud to represent the rose festival and I want to thank the city of Portland and all of you for your support of this great Portland tradition and recognition of the organization that work so hard to keep it meaningful and relevant. Thank you. [applause]

Curtis: Thank you, queen rachel, for taking time away from school to be here this morning. And I want to thank your parents for allowing and entrusting us to take care of you while you're here today. Thank you so much, queen rachel. As she mentioned, it takes thousands of volunteers to produce this celebration called the rose festival. What some people don't realize, the rose festival foundation works year-round to plan its programs and raise the funds and plan the events. And no one gives more dedicated service than the 75-member board of directors, volunteers in our community that dedicate the time and have to go to the meetings and be on the streets of Portland to serve and produce or events. Since 1907, this board has done great things and left a legacy with the city. So i'd like to formally recognize those from the rose festival board of directors wearing the blue blazers and being with us today. Thank you very much. [applause] next, I want to introduce a gentleman who is no stranger to city hall. You probably recognize him. He had my job for 10 years, dick clark. Dick is -- I have a great admiration -- he did a great job, being a steward of the festival. That's how I look at my job, being a good steward and lead the organization forward and i'd like dick to come up and say a few words. He's the director of the st. Vincent foundation in Portland now. Thanks for joining us.

Dick Clark: Thank you, jeff. Mayor, commissioners. It's good to be back. I'm glad he has the job, though. [laughter]

Adams: Welcome back. Glad you're here.

Clark: I support this motion because the rose festival for all of us is one of Portland's constants. It's really what helps define Portland. I think we can count on the rose festival to trigger unabashed -- the rose festival to trigger unabashed laughter from our children and clap our toes and -- tapping our toes and clapping our hands when the band goes down the street and help us to pause and smell the roses. Equally, I think the rose festival is a celebration when we need a lick of cheer in our lives on -- we need a little bit of cheer in our lives on some dreary days. Mike donahue spoke about this and governor atiyeh, Portland has experienced some challenges, wartimes and social unrest. Mount st. Helens eruption and depressions and each of those times, the rose festival has sprung to life each spring, to provide distraction for this community. During my tenure, I saw this transformation from despair to optimism several times. That was the spirit of what was happening on the days after september 11th, 2001. While this country and the world mourned the losses from that tragic morning, rose festival volunteers and staff assembled to keep planning some form of celebration for that following spring. The reasoning was very simple: Portland and the region, we knew, would need a symbol of optimism. So that we would know the world would go on and we would be ok. The festival leaders at that time and the 5,000 volunteers planned a tribute to this great country that provided hope for future generations. If you remember some of the highlights of that 2002 rose festival was miss america, katie harmon from gresham, sing -- singing songs about the beauty of this country. And the u.s. Navy fleet still came to Portland. And a group of new york firefighters were one of the central characters in the grand floral parade and treated to standing ovations along the route. All of these parts came together in one special moment for myself and many others when miss america, the firefighters and the navy personnel stood on the back of one of the flagships on the river. The gathering culminated when one of the new york firefighters presented the ranking

January 13, 2010

admiral with a chunk of the world trade center in a glass box. The firefighter said he was passing on a symbolic piece of history that would ideally motivate all of us to remember our pasts and strive for a better future. I believe this tender moment, this snapshot of the rose festival was part of our nation's healing process. And the rose festival was the reason for the gathering. The rose festival has been that special time for our forefathers and I think it will be that special time for future generations to come. Thank you very much.

Adams: Thank you, dick. [applause]

Curtis: Thanks, dick. Dick reminded us of the important role the rose festival played after the terrible events of 9/11 and you reminds us of how it plays after any event that takes place. Over the years, the rose festival has survived and been through a lot of things. We've heard about mount st. Helens blowing up and the vanport flood, rather than not having a parade, the leaders said we must go on and rally around those who were displaced from that event. And in addition, this festival endured nine regulations and two great depressions and will endure much ahead. And also went through two world wars. In 1943, a woman named of phyllis, and she's here, and i'm going to ask her to come forward, greet you. [applause] this is a woman, we affectionately call her the nickname. Fuddie. 85 years young and our staff got to know her during the centennial celebration. During world war 2, the government didn't allow large outdoor events, including mardi gras and the tournament of roses. Here in Portland, there was no grand floral parade but the rose festival court was out in the community, doing great things. Greeting soldiers and visiting hospitals and also raise money for war bonds at that time. This woman was a chosen woman, she and her fellow maritime princesses never had a chance to ride in the grand floral parade because there was no parade. So in -- last -- 2007, we invited her and 12 other princesses to come back and take their ride down the street so they could say thank you and Portlanders could say thank you as well and that was sponsored by the royal rosarians and she's here to say thank you to today's council as they move forward and we plan future festivals and I want to thank you for being here.

Phyllis Huwa: Thank you. It's a pleasure to be here. This is a new experience for me. But I think it's wonderful that they're going to do this and I have some photos if you would like to see them. [laughter] at that time, or --

Fish: How about your place, around 7:00. We'll limit it to the first hundred people who show up at the potluck.

Huwa: I have one from 1940 when my older sister was on the float. And I have a few others.

Adams: If you could provide us, we can scan them and put them on the city's website.

*******:** Thank you very much.

Adams: Thanks for being here.

Curtis: Thank you very much. [applause]

Curtis The rose festival is not just about notable names and a century of tradition and history. Every year we're making memories for new young people. As they grow up and creating their own memories and magic as we move forward. It's Portland's place to play and celebrate, the rose festival provides that. I want to take a moment to introduce and have six-year-old asia ross come up and say a few words. One of our youngest fans. [applause]

Adams: Hi, how are you?

Aisha Ross: Good.

Adams: We're glad you're here. What do you want to say?

Ross: I used to be afraid of plants, but now I -- my daddy is [inaudible] and I get to be curly the clown for the rose festival junior parade. I love the rose festival.

Adams: Good job: [applause]

Curtis: Isn't that special. Good job, dad. Thank you, asia and dad. My kids have grown up around the rose festival. Asia's referring to the amtrak cascade. It offers people to come out of their every day life and be a clown. And many are with us today. This is one of our newer programs

January 13, 2010

that's different and very Portland and we're proud to bring that forward. Finally, going to wrap up with a chance to bring up a special person. This gentleman is serving his second year as president of the foundation. A volunteer, gave thousands of hours to the city and community. And his day job, he's the director of finance for icon office solutions. Mr. Robert Hansen. Robert? [applause]

Robert Hansen: Thank you, Jeff. And good morning, Mr. Mayor and commissioners. On behalf of the board, staff and volunteers of the Rose Festival, it's a real pleasure and honor for me to be representing the festival on this historic day. As Jeff mentioned, I'm serving my second term as Rose Festival president. Which is a change the foundation made last year to provide consistent leadership for our organization. We've made many other important modifications in recent years. Two years ago, we changed from being the Portland Rose Festival Association to being the Portland Rose Festival Foundation of recognized by the IRS as a 501(c)(3) nonprofit organization. Our events and programs are mission based and the Rose Festival's mission is to provide events and programs that reflect our value, including arts and education, youth, history and patriotism and, of course, volunteerism. Jeff and Queen Rachel alluded to the changes we made on the -- to constantly adjust our programming to be relevant and meaningful. With our court program and living history program, led by our own Mayor Harry Lane, seated behind me, we continue our emphasis on education -- [applause] -- continue our emphasis on education with -- or emphasis on education and emphasize patriotism and history and our floral heritage and we encourage and celebrate the joy and satisfaction of volunteering. Most of the people you see here today are volunteers of this Rose Festival and represent thousands of others. Thank you very much.

Adams: Thank you.

Curtis: Thank you, Robert. And the entire festival board for your work on behalf of the foundation and the festival. Now it's my chance to wrap things up, and from a personal level, this means a lot to me. I'm passionate, I think you see that, about what we're doing. And it's a great honor to be -- to have my job today. I have one of the best jobs in Portland. But to be the executive director when you sit here and adopt the council, this as the official festival, from a personal perspective, it's very gratifying and I thank you very much. And its corporate donors and partner, many who are with us today. It takes a team to put on the Rose Festival, great corporate support, it takes the citizens of our community to attend our events and takes yourself and your leadership and our corporate partners. Speaking of corporate partners, I want to make a special announcement. We just signed an agreement last night, and announced today that the Alaska Airlines, Horizon Air, official of -- friends of Pacific Power, Fred Meyer and Key Bank, providing support that's going to propel this festival forward. We added another one last night, announced today. We're proud of that. As we sit here today, we contemplate the future of the festival. What will be the new activities that will electrify our city? We're working together to find those new activities and at the same time, going to continue to balance keeping the festival relevant, contemporary, while embracing those traditions beloved by our citizens and continue to partner with other nonprofits and fill our calendar and keep it diverse and reflective of our community. We're going to announce a new event with a new nonprofit. A young silent film festival where young people -- movie makers with a chance to see their work on the big screen in the Hollywood District in June. That's going to be the 2010 Rose Festival calendar. We're excited about that new venture in 2010. The festival looks bright. The future looks bright especially with your support. Much of that brightness comes from you and the spirit that I see with the council, as well as our community. It's -- we're really excited about our partnership with the city of Portland as we move downtown in March, to take possession of our wonderful new building on March 19th. And in keeping with that, we're going to play a short video and then turn it over to you. It's special, and called, "This is Home." It's about our home, Portland, and our new home. So I want to play that for you and then turn it over to you. Thank you very much for your time.

Leonard: Thank you, Jeff. [applause]

January 13, 2010

Adams: That rose, that looks familiar. ¶¶ [music] ¶¶ ¶¶ ¶¶ ¶¶ this is home ¶

Adams: Very nice. [applause]

Adams: Karla, we have two people signed up?

Moore-Love: Yes.

Adams: We'll pause for just a second. How are you? Good to see you again.

Fritz: Thank you for coming today. Thank you.

Adams: Thank you very much for being here. Really nice to meet you. Very glad you're here.

Linda and Gil.

*******:** Good morning.

Adams: Good morning.

Linda Robinson: I'm a life long fan of the rose festival. I've lived in Portland all my life and grew up with the rose festival. Many fond memories for more than 60 years for your community-building activities and I think this is an important step that you're considering. But I'm also a member of the Portland parks board, and a member of the Portland parks budget committee, budget review committee, and my concern is that as you proceed, that this not become a -- one of the few non-general fund revenues that the park bureau has. Is its park permit fees and the rose festival is given a fee reduction over the years, but they do need to have the permit fees come in from some source, if not from the rose festival, then some other funding source. The city has, because it is used to repair the parks after the festival is over and also used for general maintenance support for the park bureau. So it's fair fee, it needs to be paid and I'm hoping the city can find a source other than the parks bureau to take the burden of the expense.

Adams: To be clear, it's my intent if putting together the mayor's proposed budget that we minimize or eliminate the proposed fees from all the bureaus. Just so you know. We'll have a chance to debate that as part of the budget process. Gil.

Gil Frey: Thank you very much, your honor and council folks. I'm Gil Frey. My participation here is to communicate the fact that I was involved in the -- as a coordinator in the float of the year 2002.

And this particular float was a world award winning float. I don't think too many people know that. Because actually what happened -- so I understand, and don't know much about it -- people who have festivals have an annual meeting and I think it's in Kansas City and from all over the world, the people who run festivals and parades like this, display their floats and the float of 2002, which has been mentioned, was called "the freedom float." and on that float were veterans from here. And also they were the firemen and the policemen from New York City. And it was an international award-winning float and that's quite an accomplishment. I don't know how many times that would happen, the float from here would win the international award-winning thing. So I think that's absolutely fantastic. I want to mention that I'm having tomorrow, a celebration of 50 years of this parade coming out of the Coliseum. 50 years for the Coliseum and 50 years for the Lloyd Center and I was involved in the early years of the Lloyd Center, and I had a staff of people out promoting the Lloyd Center for a number of years and it's an enthusiastic thing, the facility we have there, and we'll be celebrating the Blazers, the Coliseum and the Lloyd Center and the Rose Festival tomorrow. And I have an invitation here and anyone who wants one, I'll be happy to give it to them.

Adams: Thanks, Gil. Thank you very much. Appreciate it. [applause] Karla, please call the vote.

Fritz: Well, this is wonderful and I'm very happy to support making the Rose Festival a -- the official festival of Portland, Oregon. Since I've been in office, which is just a year now, I've become even more a fan of the commission form of government than before. And Commissioner Leonard took me down to the new home of the Rose Festival at McCall Park and I asked him, have we ever recognized the Rose Festival as the official festival and he said no. And took the concept and ran with it and here we are. [laughter]

Adams: All right.

January 13, 2010

Fritz: I think it's worth emphasizing that the festival is an economic engine for our city. It brings in \$50 million every year. And 200 million visitors and I had the honor to lead the grand floral walk last year, which if you're not familiar, it's another new concept, before the grand floral parade, anyone who wants to can walk the entire course as a fitness and Portlanderish thing and when I was running for office, I had a sign saying, "hi, i'm amanda," how just to let people know who i'm am. And -- the rosarians are a great part of our city and so somebody yelled out, "you're not commissioner: I live in beaverton." I said, "you're here in Portland today, i'm your commissioner." and I welcome the expansion of the rose court and one of the things I cherish about the rose festival is the court and it showcases our wonderful young people from all of our Portland high schools and now the metro high schools also and that we have great schools producing astonishing young women who are doing wonderful things. And I particularly enjoy that. I also got to march in the parade with the salvation army band and another time with the float for the 30th anniversary of neighborhood associations. So there's all kinds of different interests that come into the rose festival. The royal rosarians are here accompanying our queen and present there. And that's another thing we should look to celebrate and I appreciate them working on that. This is a wonderful festival and part of one of my thoughts this recognizing this as the official festival, this is different from all of the other events that happen at waterfront park and around our city and i'm glad to hear the mayor we're going to be looking at how to provide support and i'm happy to work with the mayor's office, the parks commission and office of management and finance. Everybody benefits from the parade and there should be equitable ways to make sure we provide the appropriate level of support and recognize how much support comes in from volunteers and the work that you all do. Thank you very much for being here today and i'm happy to vote aye.

Fish: Well, one of the great pleasures of my new job, I get to meet with jeff curtis from time to time to talk about his vision for the rose festival. And for rose festival for the 21st century and i'm very - - i'm convinced based on those meetings that we have the right person for the job, leading this organization. Jeff, congratulations on your leadership. It's a honor to have other leaders here. The president of the rose festival, I don't know how he manages his daytime job. [laughter] thank you, sir. Governor atiyeh, as always, it's a honor to have you here. And dick clark, jeff's predecessor, to board members and rosarians and I want to say a word about queen rachel. My daughter actually goes to a rival school to I have to be careful. [laughter] but when I had a chance to visit with her, I asked in passing -- a foolish question -- if she was participating in the we the people program. That kicks off tonight to figure out who will represent the state of Oregon and Washington down the road. Of course, her answer was she's participating and going from this event to representing grant in our most prestigious competition and if history is any guide, it's likely that grant will represent the state of Oregon again. And with her on the team, they'll have a heck of a chance and I wanted to acknowledge that and congratulate you. Since a number of you had memories about the rose festival, my memories as one who's lived in the state for 13 years, has been welcomed as one of you -- as one of you mentioned, as a new rose, and given a chance to chart my course. I want to acknowledge three parade that's touched my family greatly 9/11 was mentioned and the only time I was a participant in a rose festival parade was when an invitation for the flight for freedom, to stand on a float. All of the Oregonians who went back to no, were asked to stand on a float. And i'll never forget that event. And my favorite event is the starlight parade. Probably a favorite of a lot of my friends and colleagues. And there were two parades in particular that I will not forget and my colleagues are tired of hearing this particular broken record part of my life. They were the evening that you honored the national championship women's team in u.p. That woman a championship in soccer and the night you honored clyde charles who was dying of cancer. And honored by the rose festival. Those were amazing events. Today would not happen without the leadership of others and start was the mayor that has been passionate about making this event a city event. Commissioner Leonard, who as you've learned, jeff, is a bulldog when he gets ahold of an idea. I don't know if

January 13, 2010

you've noticed that. [laughter] I find him to retiring in my conversations but i'm told there's another side of his personality. And, of course, commissioner Fritz and all of us. And the nice thing about today, we're united in supporting this. This is a great idea and I am pleased that linda raises this question of equity. And as we work with the mayor, we'll find an equitable way to support the good works. And we're saying today, that your festival is. It's -- it's did i. It's the city's festival. And an want to acknowledge while it was an -- it was not an easy path, I was pleased to support randy when he proposed we take the mccall building, which was in bad condition and convert it to the future home of the rose festival. And, you know, it looks like a brilliant idea today as we celebrate it, but I remember back when we were debating it and there were a lot who did not think it was a good idea. We heard from them. And i'm pleased there's a neon rose that heralds our premier park, and I want to thank randy for driving the train and pleased to add my voice in support. I vote aye.

Leonard: I do have strong beliefs and based on my experiences in life growing up in Portland and being a young child growing up not far to where governor atiyeh grew up, on eighth and siskiyou -- first one, first served. As you know, I worked hard to make sure that that tradition stuck. And I also believed as strongly that -- that -- that the rose festival, after being appointed by the mayor to be its liaison, needed -- needed some help financially. And that -- that it is a very expensive proposition in spite of the good work done by volunteers and I don't know how they would do it without the volunteers but it's a very expensive proposition. And commissioner Fish downplays his role in creating the opportunity to use the mccall's building and it was a parks property and without his cooperation and his great idea to allow the rose festival to use that, we couldn't use it. So I want to publicly acknowledge. He wasn't just a supporter, but he initiated the -- the trade of properties that allowed this to happen. And -- and one of the things i've always been blessed with is -- is forgetting controversy real quick after we achieve a gel. All I know is that we've acquired the property for a rose festival and the council supported putting a beautiful representation of the rose festival adjacent to it. That is for all to see 24 hours a day, seven days a week, 365 days a week. And if Portland's living room is pioneer courthouse square, its front yard is on the waterfront and recognized as the source of great pride to all of us on the council and you who work so hard for the rose festival. But I also need to point out, as i've said to people, many, many times, having served here under three mayors and i'm in the eighth year of being on the council, that nothing that each individual councilmember does is possible without the support and cooperation of the mayor and i've had it both ways. Believe me, I know the distinction between being supported and cooperated with and as I am by mayor Adams. And the work I do is at the behest of maid and unqualified support, none of which would have been possible without his support. I was happy to hear his announcement, included in the mayor's budget, not having the rose festival pay fees. Having said that, we need to address the concern that commissioner Fritz and commissioner Fish have addressed about reimbursing the parks bureau for those costs. I would not want to take such an action without doing that. And I want to acknowledge that. Having said that, this is an important event for all Portlanders. There are other young vic atiyehs and young randies who are going to walk to the rose festival and we don't want to inspire them to erupt a controversy if something goes awry from their childhood memory as it was for me. I want to do my best to do the proper thing always in my partnership with jeff and the rose festival and I think we have and i'm really appreciative of the council and its support. And certainly of the rose festival and all of its good work and too, want to acknowledge governor atiyeh being here and thank you for your kind words on behalf of the festival. Aye.

Adams: I want to thank commissioner Leonard for taking on the task of being the liaison, traditionally it's been with the mayor's office, but given the recession, our deficits and academic performance and we have to put together a new 25-year plan for the city, his willingness and enthusiasm to take this on and i'm happy to back you up on this task has allowed me to focus on other things that we need to focus on as a city. I have a -- i'm a very -- i'm a huge supporter of this

January 13, 2010

festival, in part because I grew up in Newport, Oregon and we had the annual Lincoln County Fair and I can't imagine a gathering to have fun and express itself in the way it chooses and see the fact in its 103 year, it brings to the local economy about \$50 million. Two million visitors on average to the festival. And it's also a good business proposition. When I took over as mayor and saw the books and how much we charge the festival, I was embarrassed because I thought it was unfair. And so the fact that this will be the official festival of the city of Portland, which most people thought it always had been, means that it -- it does get special treatment. And with that comes new and special responsibilities. And I really like the fact that you're sort of co-commitment to both maintain the traditions which are really important. To remember where we've come from, and what we've lived through together as a community and that that should inspire us for what's possible into the future. But also, today I like your co-commitment to work at making sure this festival has a piece that's always evolving and that's as relevant as possible. As hip and cool a piece of it as anything else out there and your commitment to do both is really important. And I know there are debates within the festival, over the tension of that and I hope you see that not as competitive, but actually as vital to the festival's future. And also learned a very valuable political lesson, to fight for position in the grand floral parade behind the poopier scooper clowns because -- with the exception of the royal rosarians, they probably get the biggest clap, and audience response and if you're close enough, people think they're clapping at you. It's great. [laughter] thanks to the corporate sponsors that Jeff mentioned. Absolutely key to this. I want to, of course, thank Jeff and Robert and Marilyn and the entire team of the Rose Festival. Sue and all of the royal rosarians and -- I get them wrong. The Royal Order of the Roses -- the Rose Society: Thank you. Rose Society. It's a great partnership and I look forward to working with you to keep the Rose Festival the great tradition that it is. So thank you. Aye. [gavel pounded] you're official: [cheers and applause] [singing] ¶ everything is coming up roses: ¶¶ everything is coming up roses ¶

Adams: This is a politician's nightmare. [laughter]

Adams: Yay: Thank you. [applause]

Adams: Council has additional work but we'll be taking a five-minute recess to say hello personally and we need to get you all out into the hall. Five-minute break.

At 10:45 a.m., Council recessed.

At 10:51 a.m., Council reconvened.

Adams: A 9:30 time certain, and item no. 60. Karla, please read the title for time certain item no. 60.

Item 60.

Adams: Commissioner Fritz.

Fritz: Thank you, it's appropriate that we proceed to the Rose Festival to go first, that's what we do as city employees to make sure that our partners are taken care of. And I want to mention that the previous item was important for the reasons stated and it's important to celebrate and do things right. And it's not an either/or thing. When people are looking for controversy in the previous statement they're going to say, why are we wasting our time on things like that. And the fact of the matter is it went a waste of time. It was an important investment of time and that people know about our Rose Festival and it's not a case of either doing that or something else. We can do both. And one of the things we do is work on providing excellent customer service and services to all of our partners whether they're within the city of Portland or out in the community. And I'm happy to introduce John Duff, the chair of the Customer Service Advisory Committee who is going to give the second annual report on the work of the committee.

January 13, 2010

John Dutt, Office of Neighborhood Involvement: Thank you, commissioner Fritz. And well said. I did feel the need to acknowledge I was standing and watching the presentation, seriously reconsidering the consequences of letting the rose festival go first. [talking over each other]

Adams: Do you have a band.

*******:** No, but i'd love a red nose. [laughter]

Dutt: A hard act to follow. But, you know, the --

Adams: Can you imagine if we'd put that on?

Dutt: Hard act to follow with the queen and governor and all of the dignitaries and for me, probably the biggest thing is mike donahue and his voice.

Leonard: I agree.

Dutt: But we'll do our best and we have something to talk about that's just as important and that is customer service. And importance to what we do as a city. Good morning, my name is john representing the city wide customer service advisory committee as its current chairperson and we're here to present a second annual city customer service status report. This report covers the activities of city bureaus for the fiscal year 2008-09. First, thanks city council for their support and directors for their support for allowing the work that we do to improving customer service across the city. Our committee is primary a volunteer staff with no budget, except for a small amount for the one in the city auditor's staff. And as a quick matter of review, the customer service advisory committee was formed the end of 2006 as a result of a council resolution adopted -- adopting the recommendations of mayor poller's bureau no. 7. As its goal to develop recommendations for improving customer service citywide. One of the key recommendations from with a to form an advisory committee to help usher through the innovations of bureau 7. The committee has spent the bulk of time working with bureaus and serving as a resource as they worked to implement the recommendations that came out of that committee. I'd like to recognize the individual members of the committee forever their service. I ask any committee members stand as I read their names. We have art alexander from the bureau of technology services. Stacy brewster from commissioner Saltzman's office. Michael denar from local 483. Mark fetters from the bureau of don't services. George hawker from commissioner Fish's office. Michael kaplan, who is currently our community member on the committee. Carey lathers from the revenue bureau. Michael mills, our ombudsman. Carol from locate 189. Amy steven from the mayor's office. Leigh ann from the water bureau. Maureen from the bureau of transportation. And then jenny scott is the auditor's staff person that helps us with the administrative functions. With that, i'd like to turn things over to amy stevens and vincent woods. Before I finish off our presentation by reviewing the report briefly and offering thoughts about the future of the committee and beside efforts to improve customer service.

Amy Stephens, Mayor Adams' Office: Good morning, mayor Adams and commissioners. I'm amy, and a member of the city's customer service advisory committee. I'm the first of three city employees here to acknowledge your support of the customer service initiative. Before I even began my work with mayor Adams, I received a 17-page report from the committee. I read it, and remember thinking, oh, my word. It took 17 pages to say simply be nice. But then I got down to the nitty-gritty of the committee's work and came to realize there's nothing simple about this undertaking. It's huge. The city provides an enormous variety of services to a wide array of customers. Above the internal and external. Being nice is the first step in delivering superior customer service. I was reminded that everyone has a slightly different perception of what it means to be nice. Instilling a mind set of excellent customer service and codifying the parameters of what that looks like, gives city employees the tools we need to serve our customers well. Which is what we want to do. We're excited about what the committee has accomplished and the bureaus to date and look forward to another year of advancement and your continued support. Thank you for listening and please let me introduce my colleague vincent woods.

January 13, 2010

Vincent Woods, Water Bureau: Thank you, mayor and council. My name is Vincent Woods, one of the original members of the committee and I would like to thank you for your time today. During this period of fiscal uncertainty and the important budget decisions to be made, the committee asked the council to recognize the efforts our employees make to -- employees make and continuing to serve as we move forward and as you make your tough choices. We'd like you to recognize that we know and that you understand the service we provide today is our most important product. Give this back to John.

Dutt: All right. As stated earlier, the customer service advisory committee has emphasized a role as a resource and provide regular reports in how well the city is progressing in its efforts to improve customer service. We focused in three key areas. To create a culture of customer service within the bureaus and solicit feedback from our customers and increase the customer service skills of our workforce. It's these three key areas that we've looked at and are reporting on today. It's very important to notice that our committee is not today reporting on how well the city or any bureau in particular provides customer service but rather we're reporting on what efforts are being put forth in the key areas. On to the report. The report in front of you is 25 pages in length. We took it up a notch from last year. As Amy pointed out. Includes a summary for each city bureau. In the next couple minutes, I'm not going to cover much but wanted to give you a few highlights to you a sense of the activities going on across the city. Portlandonline.com/csac. The format of the report, the first two pages lay out the history, the activity highlights and summary of findings. Followed by the bulk of the report, which is the individual bureau updates and the final page is an updated scorecard. The 23 pages of bureau updates. On to the highlights. The first key focus area as I mentioned is creating a culture of customer service. A handful of bureaus have gone through a very comprehensive strategic planning processes recently and have done a wonderful job of incorporating customer service as a key component. Among those bureaus is the water bureau, parks bureau and the revenue bureau. We've also had a number of bureaus that have recently gone through extensive restructuring processes that have given them the opportunity to take a fresh look at what they do and how they do it. The bureau of planning and sustainability and the housing bureau are two of these that have demonstrated that customer service is a high priority for them as they go through this planning processes. Our second key improvement area is soliciting feedback from customers. We've probably seen the most activity in this area over the past couple years citywide. There have been several brand-new customer surveys devised that we feel are very effective by parks and recreation, the Portland development commission, the water bureau, the bureau of technology services and audit services division of the city auditor's office. We've had recent conversations with the office of emergency management as they have been in the process of implementing a customer survey. Again, based on the customer service advisory committee surveying guidelines. One other thing important to acknowledge is that many bureaus have internal customers, and we've done staff surveys to determine how well we're working with each other. Parks and recreation, bureau of transportation, bureau of environmental services, and the bureau of emergency communications have used these. Several bureaus have been working with staff to develop performance appraisals and quality assurance programs for skill development. The bureau of communications and revenue have launched new or revised quality assurance programs just as staff and developing customer service skills. Another interesting program is one that has been implemented by the housing bureau where they solicit input from contractors they work with through an online survey as part of the performance review process for their staff. Training budgets have recently been quite tight across the city, but the water bureau and revenue bureau successfully developed an expanded in-house training program to place greater emphasis on customer service skill development. The bureau of development services, parks, recreation, and the auditor's office have targeted customer training for staff during the period we've reviewed. In summary, overall the customer service advisory committee is encouraged to see the progress that's been made over the

January 13, 2010

past couple years. We plan to continue the work we've been doing with the bureaus. Having now worked with bureau staff for the past couple years, it seems most bureaus have a pretty good handle on what we're trying to accomplish. The committee has discussed the possibility of changing to a two-year report instead of an annual report. We've been functions without much guidance from council since the inception three years ago so wanted to take the opportunity to extend an open invitation to all of you have to let us know your thoughts about the committee and how it's functioning or how you think we might better achieve our goals, improving the quality of customer service across the city. There is a lot of good work going on to improve customer service, but there are limitations given the current delivery system, very fragmented with dozens of individual systems in place for how city services are delivered. In order to take the next big step forward in improving customer service, the city will likely need to undertake a comprehensive look, citywide, at how we deliver services and how we can do it in a more efficient and effective manner. Thank you very much for your time. If you have any questions or comments, we'd be happy to hear them.

Fish: I find the narrative very useful, but I think it's hard to discern in the report a clear sense of the areas that really need tightening up. I know your job is not to ding any particular office, but is there some way that this could be converted to, like, a report card? And also is there some way to standardize more of the information? There are references to the s.e.a. Report but not consistently throughout, and it seems like that'll be a pretty good benchmark, the auditor's surveys, whatever surveys we do in our different formats, and likewise around workforce development and training, there is a whole host of resources that I'm learning are available to us that aren't necessarily budget busters. For example, there's nothing that prevents us from having h.r. To give training on cultural competency to our employees to do an annual refresher. My guess is that, given the state of the law on title 7, for example, that it's good practice to have every office every year go through a refresher on dos and don'ts in the workplace. That's just a prudent -- prudent thing to do. . Are we to take this information and do that ourselves?

Dutt: A couple things just to address that. One is the last page of the report is the scorecard, which is sort of our visual way of showing sort of how we're doing. And it's based on sort of a "consumer reports" model where we used a full circle, which means that the bureau in that area has -- that's something that they do. They've completed or it's an ongoing practice, a half circle meaning it's something that they're working on and the open circle meaning, as far as we know, something that they haven't really gotten into or completed yet. As far as the way that we've worked as a committee is we've broken our committee into what we call sight scenes, sort of based on h.r.'s model where they have staff that work with certain bureaus, and we've concentrated our efforts on working through those site teams with individual bureaus as they're working on some of this stuff to be a resource and to have conversation with them and encourage them to do certain things certain ways. There are some very specific recommendations that came out of bip 7. Probably the best example is there was a surveying guideline that came out about how to identify what kind of customers you're dealing with and whatever sort of questions to ask to get meaningful input. Surveys have been developed based on a lot of that recommendation or even modified existing surveys they had to incorporate more of that. Right now, it's been primarily again -- and it's a volunteer staff committee, the poo end that have the jobs, so we've focused our efforts on working specifically with bureaus individually, realizing they have different customer groups and trying to help them figure out how to do some of these things specific to what services they deliver.

Fish: One of my takeaways is, if a commissioner in charge wanted to have a meeting on this, on these issues, with leadership from a bureau, we could conceivably invite the site team --

Dutt: Yeah.

January 13, 2010

Fish: -- that was working on it to sit in and, as a group, come up with some clear goals from the year. Looking at those half circles or areas where, even if there's a full circle, map out an area we would not work on ahead.

Adams: I think wire sort of connecting the dots here. Are you working on what's required for each bureau to turn in for the budget?

Dutt: No.

Adams: I didn't know you all existed, continued to exist. My public advocate has been working on it, so I need you to -- every bureau is required to turn in three service improvement goals for the year. And so we need you to caucus. I see a really strong opportunity or an opportunity to sort of strengthen the efforts. I'm really pleased. It's hard to judge whether we're doing a good job of improving our services unless there's some sort of operationally appropriate surveying going on. You've made great strides in the last year getting folks to do some sort of survey, so that's great, but let's connect the dots between what you're doing and the work in financial planning. I was.

Dutt: Aware of that work. But, no, we haven't connected with that. One kind of related committee is the public involvement and standards committee that we have connected it with, because a lot of what they're treeing to do ties in with what we do. A lot of the community efforts the bureaus do, there's a lot of synergy there. I came and spoke to their committee at one point to tell them what we were doing and kind of talk about that. We'd asked some of the bureaus that have indicated to us that they do the community outreach work that and they have surveys and things to evaluate that work. We've tried to get information from them as to how well those surveys are working.

Fish: One other observation. As we continue to grow as a city, one of the things that i'm increasingly faced with as parks commissioner is managing user conflicts, but I suspect each of us have our version of user conflicts. What making it particularly challenging these days is the extent to which we partner with other governments. It's a user conflict where the city and county have some responsibility or the school district and the city. And this report raises good points about how we can do our job better, but our job becomes exponentially harder when we're partnering with another jurisdiction whose standards, let's say, for public engagement, number 9 under the guidelines, are different than ours, and we start going hay wear. I'm running into this all the time. In addition to thinking about our service standards, I would certainly appreciate some advice down the road of how we can help our partners do a better job. I've learned, if we partner with someone and they don't do a very good job of, let's say, public process, the tab often comes due on our dime, and it doesn't make our job any easier.

Adams: I mentioned it to bureau of financial planning as well, so i'd really like you to combine efforts with them or at least come back with a proposal for us to consider and then also think ahead in terms of sap and the tools provided to bureaus to integrate the tracking and the reminder on these kinds of things, not just surveying but everything else you're talking about. An sap is fully implemented in 18 months, the core. There are many -- what do they call them -- components you can add to the core system. So i'd ask you to sort of think ahead on that. These efforts can become a lot easier for bureaus once we get sap in place.

Dutt: One of the things we talked about a little bit last year when we presented and didn't go into it in much detail here is the fact that the city does have a bunch of different delivery service systems, and so it's -- a lot of cities have undertaken looking at going to a centralized customer management system to help improve efficiencies and streamline things. That's a whole other conversation.

Adams: The great thing about sap is I wouldn't ever use the word "centralized" because we'll immediately get quiet resistance like you've never seen before. Sap can be decentralized but systemetizeded, employing different tactics and strategies around public improvement.

Fritz: Are you talking about a 3-1-1 type system with one phone number to call no matter what your concern is?

January 13, 2010

Dutt: Potentially, it could include that. There are systems that don't necessarily require it. That's sort of the back end, the customer management system the database that manages customers' requests for services and manages those throughout the process and gives some feedback and all that. That's sort of the back end. A lot of times there is a phone number because people like to call in with questions associated with the database.

Fritz: Again to explain why we're not rushing to do that right now, it costs several million dollars to do all the organization, get the software. Eventually we'd be able to provide better service for the same amount of money, but to set it up is a significant expenditure we aren't able to do during these challenging times. We haven't forgotten about it, so I'm glad you're reminding us.

Adams: Any other discussion? Thank you very much, and thanks for your work. Now no I know about it -- now that I know about it, I think it's great.

Dutt: We meet every Monday at noon. Come on by.

Leonard: Expect to see you then.

Adams: I'm sure I will be well represented.

Fish: Seconded.

Fritz: Thank you very much for your work on this, and please thank the committee members. It is taking time out of their regular assignment to work on this committee. I want to thank Mayor Potter for initiating the work and for Mayor Adams, now that he knows about it, for connecting the dots and adding value law to it, I'm sure. There are so many things that our mayor is juggling. That's why it's helpful that you're bringing this report to us. You mentioned whether you should go to a by annual report. I find this extraordinary -- extraordinarily useful. I appreciate the scorecard, and I challenge my fellow council members to each work on our own offices and bureaus.

Adams: Yeah. I was noticing that.

Fritz: Noticing that Commissioner Fish and Commissioner Leonard have more black dots than I do.

Fish: I wasn't going to mention that.

Fritz: Second half of the year finally having realized what it was the citizens wanted us to do or continue to develop that. I appreciate the paragraphs, too, and I again want to commend Commissioner Fish for the housing bureau. I like that in particular because it notes a particular problem and how it's being addressed, and I think that's more meaningful to me than just general, yes, we want to provide good customer service. I want you ask you to expand the way you're thinking about this, because citizens are not just customers. Before I became an elected official and responsible for some of this, in the parks bureau I was a customer when I bought swim classes for my children. I was a donor when I pull i.v. And donate my time or when I give money to the parks foundation. I'm a partner when I participate in policy discussions and act as an advisor to the parks bureau, and I'm an owner as a taxpayer who supports public properties. So to limit our thinking to customer service I think does a disservice to all of our constituents to want to be and I want them to be part of our government. The government is us rather than us and them, that we provide the service and they pay for services. I think we all do more than that. So if we expand the thinking of how we provide customer service, I think that might affect the assessment tool, too, because it's not necessarily only a survey. It's a matter of did the citizens feel hard even if they didn't get what they wanted in a policy discussion, for example. I find this very, very helpful, and I'm going to link the report from the front page of my website so, if citizens would like to easily find it, I will make sure it's there and then put it available on the "what happened happened" page. Thank you very much for all your diligent work. We are succeeding. That's another good thing about this report is that, in many ways, we are providing better customer service and better donor service and partnerships and ownership services for our constituents, which will help all Portlanders engage in their government. Aye.

January 13, 2010

Fish: Thank you for your work, and timing could not be better since we're starting a series of retreats with our bureau teams to talk about goals for the next year and where we need to tighten things up. This is very helpful for me as commissioner in charge. Thank you, and I look forward to figuring out a way, as the mayor said, to link this with the service improvement plans that we've been called upon to do and then have a more systemetized way of tracking progress and frankly tracking progress, to pick up on amanda's point. , is not just implementing the system. It's actually changing the way people go about doing the work. I appreciate your good work. Aye.

Leonard: I want to join in the growing chorus of accolades towards mayor Adams finally connecting the dots. Aye.

Adams: Dot connector in chief. I'm just going to vote aye. I have a preexcused absence, so el presidente will take over.

Fish: Thank you, mayor. I have a debut speech i'd like to put into the record. [laughter] it starts with ebenezer Leonard and josiah Fish and their work at bunker hill, and it takes us forward to this.

Leonard: Nice.

Fish: We'll move to the regular agenda, item number 86.

Item 86.

Fish: Gentlemen, welcome.

Eric Johansen, Office of Management and Finance: Thank you. He's hobbling a little bit this morning. Good morning. I'm eric johanson, the city's debt manager. The ordinance before you this morning authorizes an increase in the amount of bonds that may be issued for three of the city's 11 urban renewal areas. Most of the urban renewal projects that are funded by pdc are initially funded through lines of credit or overnight financing. The lines of credit or established with commercial banks, and projects are funded on those lines of credit until such time as we accumulate enough balance and when market conditions are right, at which time we roll the balance of the lines of credit into long-term debt. This is, in the natural progression of an urban renewal area, projects are funded typically through a line of credit initially and then ultimately rolled out into long-term debt. In three of the city's urban renewal areas right now, central east side, interstate corridor, and gateway, we're now -- the balance on the lines of credit for those districts are now no longer sufficient to pay the anticipated projects that are expected to occur through the rest of this calendar year, so we're here today to ask for an increase in the lines of credit for those three districts so that they can continue to do the projects that are anticipated to be funded through the remainder of calendar year 2010.

Fish: Do you have something to add to this?

Keith Witcosky, Portland Development Commission: No. I was just here if there were questions.

Fish: Questions from my colleagues?

Fritz: I appreciate getting the briefing on this, and i'm going to ask some questions just because I think everyone wants to know more about what we're doing. It increases the indebtedness by 28 million. Are there urban renewal areas that are being reduced in indebtedness?

Johansen: What's happened is that we have reached the maximum indebtedness amount or expiration date on three other districts right now, so they no longer have borrowing needs in those districts. We formally haven't reduced the capacity of those districts. They just don't have any legal authority to borrow anymore money. We're still under the legal limit even with the increase because the other districts no longer have any.

Fritz: How did you decide how much to add to each of the other districts, the three that are getting more?

Johansen: My understanding is the way that we approach this is look at the anticipated projects that are coming up over the next couple of years. A portion of those projects are going to be funded

January 13, 2010

with sort of pay-as-you-go financing or what we call de jour -- de jour indebtedness. We go out and request an additional amount for the districts. This is a case of looking at the individual projects in these three districts, forecasting out how much needs to be spent over the next year and requesting an increase to accommodate those projects.

Fritz: And the council voted to increase the maximum indebtedness of the central east side district in 2006 and that was 51 million. Is this on top of that?

Witcosky: We're not increasing indebtedness in any of the districts. This is just -- I think when we're briefing you, commissioner, we're kind of looking at it as expanding the borrowing options. If you have a home and you took out a line of credit five years ago and you could get \$100,000 and you look at the projects you might do, what we're doing today is basically saying can we increase a line of credit further? Because we actually have some projects we're going to get done, but it's not digging into or increasing maximum indebtedness. It will be -- it's a borrowing mechanism, so you do incur debt. If you put 6 million into the streetcar that you didn't put in yesterday, that's 6 million in debt that you have to pay back. I think, with the actions taken today, it gives the city the option to pay that back through a line of credit in the short-term.

Fritz: And it says in the ordinance that we're borrowing it without closing taxes. It doesn't increase the taxes for citywide property?

Johansen: That is correct. It's a very long explanation, but these districts receive whatever tax increment revenues are generated by those districts. This action does not increase taxes.

Fritz: Thank you.

Fish: Other questions? This is an ordinance, so it goes to a second reading. Thank you both. Karla, will you please read council item 87? The second reading.

Moore-Love: Roll call on 87? That's the one we just did. This is a second reading, so we should be voting on it.

Fish: 87. Would you please read the item?

Moore-Love: I'm sorry.

Leonard: Do you need to read it?

Item 87.

Fish: This is a vote only. Would you please call the roll?

Fritz: Aye. **Leonard:** Aye.

Fish: Aye. 87 is adopted. Could you please read council item 88?

Item 88.

Fish: Commissioner Saltzman is home sick, no doubt watching us on tv, so his office has asked me to read a very brief introductory statement. Thank you, mayor. [laughter]

Leonard: Wow.

Fish: How did I do so far? These two ordinances both pertain to tryon creek confluence habitat enhancements projects. Say that three times. Which includes enhancing about 900 feet of tryon creek at its confluence with the willamette river in lake oswego. In 2007, the city council authorized an intergovernmental agreement with the Oregon department of transportation for the first phase of this project, which includes modifying a culvert under highway 43 to improve fish passage into the tryon creek state natural area. Ordinance 88 authorizes an iga with the city of lake oswego in order to complete the second and final phase of this project. Ordinance 89 authorizes a contract with the lowest responsible bidder to construct the project and the estimated construction cost is \$474,000. The work includes improving in stream and stream bank habitat for salmon, steelhead, and still other native species, improving flood plain connectivity and removing invasive vegetation and establishing native plants in communities. Work on the project will start this summer. Kristin a co ck and scott gibson are here to show us a couple slides of the project design and to answer any questions that council may have. Welcome.

Moore-Love: Would you like me to read 89 also?

January 13, 2010

Fish: Sure.

Item 89.

Fish: Kristin and scott?

Christine Selker: Thank you for having us this morning. This slide is an overview of the project site and the immediate vicinity. The project is located about half a mile or less north of downtown lake oswego on tryon creek. The white call-out bubbles here on this slide show the general activities associated with the construction of this project, and the location of the phase one project that odot did with the culvert retrofit in 2008 that commissioner Fish mentioned. Tryon creek is about seven miles long with its head waters in near Multnomah village in southwest Portland. Although the upper three-quarters of the watershed is in the city of Portland, the lower quarter is outside of the city limits, and the project itself is in the city of lake oswego at the confluence with the willamette river. Tryon creek is home at various times of the year to several native Fish species, including coho, chinook, and steelhead, all of which are federally listed as threatened um the endangered species act. It's also home to cutthroat and lamb prey which are candidate species, species of concern. Our project is outlined in red here. This is a six and a half acre property owned publicly by city of Portland, city of lake oswego, and metro. It was purchased in 2003. Our project, the enhancement project, will take place on about four of these six and a half acres. And just upstream across highway 43 is the 645-acre tryon creek natural state area forested park, and i'm sure you're familiar with that. The project is aligned with all four of the watershed goals in the plan, hydrology improvements, water quality, physical habitat, and biological communities, and it also follows the city's commitment to salmon recovery. Council declared its intent to create a recovery plan for salmon and trout listed under the endangered species act. The commissioner Fish has already talked about the objectives of the project. This slide shows kind of a before and after. The photograph on the right is the existing conditions with the creek channelized. Riprap or large rock was placed by a previous owner to keep the creek in its place and the owner being able to fill it on the banks. The banks are about 15-40 feet high, so there's functionally no floodplain, nowhere for the water to go when the water gets high. It just rushes through and scours out. After the construction of the project, we will -- there's a sketch on the lower left that shows we will excavate out a floodplain bench where it's feasible, place about 100 pieces of large wood, boulders, cobble, gravel, and revegetation of about three and a half acres after removing invasive plants. Our overarching goal is improving rearing, refuge, and spawning habitat for native Fish and to enhance the native uplands habitat. As you can see, we have had a lot of partners on this project and some of the partners providing funds or grants are cip fund. We've had partners providing volunteer services. Odot did the work on phase one with their own maintenance crews. We've got partners that are doing Fish studies. And so we really appreciate the partnerships we've had and the work they've done, and we appreciate the support of our council. Thank you.

Leonard: I noticed the cost we're voting on is \$474,000. Is that the total cost of the project?

Selker: That's the construction contract.

Leonard: So i'm curious and I appreciate that the head waters are in Portland, but the confluences in lake oswego, why are they not contributing to the construction of the project?

Selker: They are, I guess, financially not able to. We do own -- we own the creek. The property is divided up into about half a dozen properties, the six and a half acres, and the creek portion is our part.

Leonard: Even the part that flows through lake oswego?

Selker: Yes. In the city of lake oswego.

Scott Gibson, Bureau of Environmental Services: But it's owned by the city of Portland.

Leonard: The creek is actually owned by the city of Portland?

Selker: Yes. The property that the creek is on.

Leonard: Right. So we acquired that. Why did we do that?

January 13, 2010

Selker: For several reasons. It was initiated, I believe, as part of the metro bond measures for open-space acquisition, and so we were a partner there.

Leonard: Metro helped us pay for that?

Selker: All three properties bought the property. Actually, our share was the smallest.

Leonard: Including lake oswego?

Selker: Including metro lake oswego, Portland were the three partners and Portland was the least financial partner. And also our tryon creek treatment plant is right next to the property.

Gibson: Lake oswego is also contributing by allowing us to spoil excavated materials on their property, which they own, which is a substantial savings, so they're contributing in other ways.

Leonard: Saving us money.

Gibson: Yeah.

Fish: Other questions?

Fritz: I just have a comment. I'm really happy to see this project. I helped found the council in the mid '90s. I think, to your question, commissioner Leonard, the tryon creek watershed is a particularly interesting one because it does span not only Portland and lake oswego but it has some portions of Multnomah county, unincorporated Multnomah county and unincorporated clackamas county and then some significant metro purchases of the headquarters' arnold creek, which is a tributary and along the creeks. I remember working with deb leff, who's now in the parks bureau but was working in lake oswego to not only purchase -- looking to purchase some of these properties. There's always partnership between lake oswego and Portland in the kerr property, which is in Portland, which is jointly owned with Portland and lake oswego which metro didn't participate in. So throughout the process of developing the watershed council and looking at issues within the tryon creek watershed, there's been a lot of partnering back and forth about who does what on particular projects, and I think a commendable collaboration to make sure that the focus is on getting the projects done they need to get done and also being fair to all the parties in relationship to what the benefits are. So I am excited about that. I appreciate the question, though, because I think that is a concern that citizens would have as to why a Portlander is paying the bulk of this project. It's an important project on many different levels, and i'm going to be happy to support it this week.

Fish: Did anyone sign up to testify?

Moore-Love: No one else signed up.

Fish: Both will go to a second reading. I know, if dan Saltzman were here, he would thank you both for your excellent presentations. 88 and 89 go to a second reading. Karla, please read council item 90.

Item 90.

Fish: Who do we have today? Welcome.

Dan Broom, Bureau of Transportation: Thanks. I'm dan broom. I'm with maintenance operations city of Portland.

Sharon Simrin, Auditor's Office: Sharon simmer. I'm from the auditor's office.

Broom: The remonstrances have been pulled from this ordinance, so we'd like to make a motion to move it to the second reading.

Fish: Any questions or comments from my colleagues?

Fritz: You say there have been remonstrances?

Simrin: Two.

Broom: There were two.

Fritz: And those don't get included in this. How are those processed?

Broom: Well, sharon gets them. They come over to me, and then i'll take whatever information from their appeal that they have and i'll go through all the information that I have and make a determination.

January 13, 2010

Simrin: When I get it, I pull -- when I get the remonstrances, I pull them out of this project, and they'll go into a later project when he make as decision.

Fritz: Thank you very much.

Fish: Anyone signed up to testify on this matter?

Moore-Love: No one signed up.

Fish: Council item 90 goes to a second reading. And that concludes our morning calendar.

Council is adjourned until 2:00 p.m. this afternoon. Thank you.

At 11:39 a.m., Council recessed.

January 13, 2010
January 13, 2010
Closed Caption File of Portland City Council Meeting

This file was produced through the closed captioning process for the televised City Council broadcast.

Key: ***** means unidentified speaker.

JANUARY 13, 2010 2:00 PM

Adams: It's 2:00 p.m., and the city council will come into afternoon session. Karla, can you please call the roll.

[roll call]

Adams: We have two items on this afternoon's calendar, both time certain. Can you please read the title for first reading of code amendments item number 91.

Item 91.

Adams: Commissioner Leonard.

Leonard: We have -- we have folks here ready to give a presentation.

Christine Leon, Bureau of Transportation: Good afternoon mayor, commissioners. I'm christine, I manage the Portland bureau of transportation development services division. And with me is Iona, and she manages a similar division for the bureau of environmental services and cindy deeds for the water bureau. You've seen us before up here. This is a collective effort, part of the public works permitting reform that you have heard, this is the piece that's going to cover the public works permitting appeals. What you have before you is a proposed code, 1706 which would cover the public works appeals relating to public works permitting. And that's pretty much limited to things that are in the public right of way. There may be things that the public works permit effects on private property. We think maybe a tree that would be affected by a public works permit may come through this appeal process, but other than that, it's really limited to the public right of way and public permitting. So we have a series of slides. We've divvied this up, because we want to make this statement that this has been the collective effort. We're doing this jointly, 1706 will cover the permits that are issued by transportation, water, and b.e.s., and those things included in those permits by forestry and maybe on occasion by fire bureau. We're proposing a new program that has one door. That will be through our public works permitting section. That should make it easier to the -- on the permittee to do appeals. There are currently appeals programs that the four bureaus, the three of us and then the parks bureau forestry division has, and this new proposal essentially replaces those with, again, one easier new program. So i'm going to run through the first two slides and then cindy is going to run through the makeup of the panel and the board, and then Iona is going to run through the appeal criteria and then the time frames. So just kind of quickly what we have here is some process improvements. I mentioned this is going to replace four current programs that we have for appeals. To be honest, they're not very widely publicized that we have these appeals programs, and I think that's part of the reason why back in april you had requested us to come up with this new program so that it's visible and fashioned after bds's program. So we're going to put this material on our website. We're going to be creating brochures, we're going to make sure that we have consistent language so people know this is out there. This is the earliest step in the appeals process. The next slide after this covers our new process, and you'll see that early decisions in a developer's request benefits them because then they can make decisions as to whether or not they want to pursue their development or make some changes. And that's consistent bds's program as well for engaging early on in the appeals process. What we're proposing to do is have a policy feedback loop so when we are monitoring those appeals program, if we see things that

January 13, 2010

are kind of continuing in nature that are problematic, what we propose is to have a policy feedback loop to maybe change some rules, change some code, if any of those things keep cropping up in an appeal. We don't want to take appeals and keep covering the same thing year after year. So for this year, this fiscal year, this is a brand-new program. We are proposing a fee for the first step through the process, which will be a panel of \$200. If an appellant is not satisfied with a panel decision, which again my partners will get into the details of, they can appeal to a board. And at this point that fee for the board would be zero. But what we're hoping to do is get information on what this is actually going to be costing us for this program, and then adjust the fee and set the fees for hopefully next fiscal year. So this is consistent with what bds does, and similar to what we're currently charging per bureau for appeals, we charge today anywhere from zero to \$100. I think i've mentioned that the appeals are going to be written down, and there will be the ability for us to learn from what we're hearing. So this slide then covers our past practice for public works permitting and the right of way. Everybody basically was dealing with their pieces separately. Now in the bottom part of the slide is our adopted process, which shows the discrete check-in points along the development of the public works program. So we basically start with an inquiry or if there is a preapplication conference, or an early meeting with bds, then that can replace the public works inquiry meeting generally. And that gets kind of the ideas, the requirements flushed out at the early stages. The first place in the door with your permit will be the concept development phase. And in the engineering world we call that the 30% design. And then it goes from there to design development, intake review, which is essentially plans review, we typically have and require and have seen a need to do a 95% plans review in check. And then permit issue answer. Each step along the way, the public works bureaus will be issuing a decision, and so an appellant or a developer, someone with an interest in the site or the public works permit can appeal after a written decision from the city at one of these steps. So i'm going to turn it over to cindy next, and she's going to walk through the appeals process.

Cindy Dietz, Water Bureau: In terms of the next picture, what that is depicting, there's a couple things I want to draw your attention to. First is that there's three boxes, one, two, and three. But that the appeal process starts at box number two. This is a two-step process, modeled after how bds has their two-step appeal process for building permits and so forth. So process begins at two. Also, as christine was talking about, this -- the process contained in the slide is really the same process that we would follow whether an appeal comes in at the triers -- 30% concept design or the 90%. So the same steps would be followed. And then the last thing I wanted to say was that this also depicts that catch in the dress piece of the policy, catching policy related issues. And that it doesn't require an appeal for a policy issue to be identified and to be folded into that process. We're still working on the rules that will help flesh out how that policy will be work, but it will be tracking what the issues are, there will be an annual work plan or calendar to deal with it on a comprehensive basis, and depending on how many we're dealing with at any one time, there would be potentially a prioritization or sorting process of some kind, whether it's minor to major, level of urgency, something along those lines that would help us deal with those policies. The slides -- the next slide is going to talk about the panel and the appeal makeup of the boards. And again, the panel is the first step in the appeal process, and there's going to be five members there. Three are basically the three of us seating before you today, and there's going to be two members that would be appointed by the mayor. And this would be going before you probably before the end of the month. The first number would be representing the development review advisory committee and the second number would be representing the neighborhood, land use, and development interests and concerns. And adds need -- as needed, there would be representatives from either the fire bureau and/or parks and rec forestry division that would be attending as staff support and information, as christine said, there might be an issue associated with with a tree, for example. And we would need their expertise there as well. In terms of the board, there would be the --

January 13, 2010

Fish: You say as needed. I appreciate that you'll be looking for whatever expertise, but is that tantamount to an automatic referral? If it's an urban forestry issue, then someone from urban forestry is invited in to come and provide input on that question?

Dietz: Yes.

Fish: Thank you.

Leon: The other thing that we have talked to forestry about and I think Cindy is going to talk to this level in detail, but you'll see there's a director's referral after the board and in the cases where it's a forestry-related item, it would be staffed by the forestry supervisor and the city forest panel, and the board level. But then if it has to go to that policy decision, instead of going to the directors, it would go to the urban forestry commission. Fits clearly that urban forest issue, they'll take it to the commission for consideration.

Dietz: Then in terms of the makeup for the board of appeals, it is the city engineer and the chief engineers for water and sewer.

Lana Danaher, Bureau of Environmental Services: I could talk about appeal criteria. It's quite simple. People -- I've always said there's never a reason you can appeal, the question is what's the route. And the criteria for appeal to this -- through this process is really about if someone perceives an inconsistency with or something contrary, a decision that they proceed as being contrary to city code rule standards or policy, or the city in the appellant's opinion has misapplied or misinterpreted city code rules, standards, or policy. Excluded from the appeal process for those things that are covered by other appeal bodies. And that would include things like design exceptions, and we have a process within each of the bureaus where it's frankly faster in most cases than this would be. So because those things have to be taken care of in the technical review by the -- during the process. And decisions based on previously established city standards and specs, that has to do with pipe type or building materials type, and there's a process for those kinds of appeals. Related to the assessment of system development charges, there's codes in each of the bureaus for how to appeal those systems development charges. And matters that are subject to the authority of any other city appeal body. Matters which may be appealed through city or state land use processes, it's not the intent of this process to get in -- get appealed through LUBA, and the way to stay out of that is to not do land use appeals. There is a process for that. And then we will be developing the -- in our administrative rules, we'll be spelling out what the decision making, what criteria the decision making is based on. For example, here it says inconsistencies. A lot of the things can be perceived as being inconsistent in our rules, but we need to determine what is -- how do we determine consistent with the intent. Whether something is consistent with the intent of the rules, standards, or policies. Those things can be done through the criteria. The appeal table, timetable, is shown on the following slide, and we have targets here, so we have the public works permitting staff makes the decision about a project and we have the application has 15 business days to file a written appeal. This was recommended by the city attorney's office. And there -- they would appeal to that administrative appeals panel. I have to add, it's really quite -- I have to give a commentary. It's really quite revolutionary to have a citizen engagement at this level of appeal. And we're kind of excited about that. It does take a little longer to pull people together for a neighborhood appeals panel, but I think we can do it, and this is kind of exciting. So we're targeting 15 business days for the appeals panel to consider, make a decision, provide written notice to the appellant. The maximum allowable time is 24 business days. This is -- a quorum is not required here, so whoever shows up on that panel is who the voting body is. There's not a quorum. That's an important piece. Then if they don't like that decision, they have 15 business days to file a written appeal, and that's heard by the board. And that includes the bureau directors if necessary. And that's -- we put the bureau directors in there because sometimes engineers don't want to do something different, but it may be the policy maybe that we want to do something different. So it's good to have that input to balance that. And we're targeting 27 business days for that board of appeals to conduct a hearing,

January 13, 2010

consult with bureau directors and make a decision providing written notice. That's pretty much it. Any kind of questions?

Adams: I really like the fact you've designed an appeal process and time line that involves citizens. That's really fantastic. Good work. Other comments? Questions?

Fritz: I appreciate your work. I share your enthusiasm. Both bases I know neighbors can add value to a process like this, and because it's so obvious that you the staff are embracing that and understand that.

Danaher: I wasn't always embracing that idea, by the way.

Adams: Yes, I wasn't going to raise that.

Fritz: It's particularly exciting and satisfying to see things i've work order for a long time as a citizen activist coming to fruition, now that i'm in a position to vote on it. So thank you very much for your work. I think this is a very moment us moment. I also wanted to comment that I am assuming you would take input from fellow commissioners on the selection of the citizen advisor to the group. It sounds like with such a short time frame, and I wasn't aware --

Adams: It has to come back to council, I just nominate.

Fritz: I'm wondering if we might want an alternate in case somebody -- a citizen might be on vacation or something.

Leon: Yeah. What you'll see in a couple weeks is a primary member and an alternate for the drac, and then for the city land use interests. So we have four people that we're going to be forwarding.

Fritz: Excellent.

Fish: Just a comment on that, I learned through my bureaus that there are a handful of highly engaged citizen activists who end up being asked to do the work of 20. And at certain point that's not fair, and probably also from our point of view, we are not taking advantage of the opportunity to develop new talent. And new voices. And people outside of the existing system. So I would definitely encourage the mayor to cast the net wide and bring some new face noose this process.

Leon: We had a lot of people excited to be working with the three of us. [laughter]

Danaher: Bonnie mcnight voice add similar concern, and I think she's forwarding some names that might sound new.

Leon: One thing we should note is the first year the drac member and alternate will serve for three years, and the land use interest person will serve for two years. But we wanted to stagger the membership so there wasn't a total overhaul in the membership after the first two years. I think we have four strong names we're going to be forwarding. But yes, thank you for that.

Adams: Good work. Thank you very much. Has anyone signed up to testify?

Moore-Love: No one's signed up.

Adams: This is a first reading. Moves to second reading and council consideration for a vote next week. Thanks again for your really ongoing, wonderful work. Keep at it.

Fish: Thank you very much.

*******:** Thank you.

Fish: May I suggest we take a five-minute break, since we have a 2:30 time certain?

Adams: I will take a 10-minute break.

Fish: Ok. That's the liberal new. I was offering five.

Adams: We are recessed for 10 minutes. [gavel pounded] [recess]

At 2:22 p.m., Council recessed.

At 2:35 p.m., Council reconvened.

Adams: City council will come back from recess. We have a resolution and proclamation in reference to time certain item number 92. Karla, would you please read the title.

Item 92.

January 13, 2010

Adams: Commissioner Fish.

Fish: Thank you, mayor, and I have a brief opening statement, but I would invite brian, amie, jim, and lee forward with current chair jeff, if you could come forward and take seats. We're going to ask you to each say something. First let me just say, welcome to the Portland city council. As the city's housing commissioner, this is one of my favorite roles, but more importantly as a former member of the board of commissioners of the housing Portland of Portland, it gives me great pride to share this moment with the mayor. But I think as I reflect on how to introduce this agenda item, it occurred to me that the best way to talk about what we're asking you to take on today is to pause for a moment and reflect on the death of two giants in our community. Whose work is directly related to the work that you are assuming. And i'm of course referring to fred rosenbaum, and to denny west. I had the great honor of working directly with denny, the long-time former executive director of the housing authority of Portland, and he was the executive director from 1991-2001. And I also had the great pleasure of having a lot of interaction with fred rosenbaum. In addition to being my insurance broker, which is I think how half of Portland knew fred, he must have set a record for service because he served on the board of from 1965-1980. That is an extraordinary tenure. Denny west was steve ruddman's predecessor, and he only mildly objected when steve was offered the job. Denny was one of the real giants. And I -- as someone who moved to Oregon in the mid- to late '90s, I did not know denny in his other incarnations at Portland state university and the many other important roles he played. But i'll never forget the first retreat where the board assembled for a retreat to talk about a strategic direction. I was a freshly minted commissioner with lots of hair-brained ideas, and the third or fourth time I popped off, denny turned to me and said, "nick, quite honestly, you're barking up the wrong tree." something I usually hear from my colleagues privately, this was in a more public setting. And that speaks to denny. Denny was the kind of person that would in a very quiet and unassuming way let you know exactly what he thought, and would shape what you were doing. I'll never forget that. Nick, you're barking up the wrong tree. His partnership with howard shapiro, who coincided with him through most of his service as the chair, produced amazing dividends for our community, and included the launching of the very ambitious plan by hap to develop affordable housing, to go beyond what being what they used to be, which was a hud franchisee to getting into the business of developing affordable housing. Denny west has left an incredible legacy, and I know that i'll be seeing many of you at his memorial service, which I believe is a week from this sunday. And there's two hours that's been set aside at Portland state, and i'm looking forward to hearing all the veterans of those wars come forward and talk about the days of working with denny directly, and what he meant to our community. But his passing was a great loss. And I think for my colleagues I would say that quite honestly, the new columbia as a project, the revitalization of that would not have happened without denny west. And denny had the early vision, worked with the leadership to make it happen, and of course this council provided resources and other support to make it happen. But that may be his enduring legacy. For fred rosenbaum, most of us of course have had experience working with fred's son, mark, who was the not long ago was the chair of the board of the pdc commissioners. And mark is very similar to his father in many regards, but if you read the obituary today, and you read the news story, you read about how fred and his family escaped fascism and how he came to this country, and the many ways in which he served. It's a remarkable story, and I used to meet with him every few months at his favorite lunch place, and he always started the conversation the same way. "nicky, what are we going to do about" and fill in the blank. With fred there was always a cause, and he was always in the thick of things. And he was a person of strong opinions, and a person who just loved his country, and what it meant for him and his family. And to put his legacy in perspective, there would be no camp rosenbaum without fred rosenbaum. And that was his idea to take children to what's now -- what's called camp rilea on the coast and give them an opportunity every summer to have a healthy place to be. These are children of families in public housing

January 13, 2010

throughout the three-county area, who go to this camp and one of the really unique features of this is that when they get there, their counselors are dressed down and over the week or two they're there, they're dealing with their counselors dress informally, but it's the last day of the camp they finally realize that their counselors are actually police officers and firefighters who had kept their uniforms off throughout the whole time, but put the uniforms on the last day. And it was fred's vision that we could humanize that relationship between young people and people who wore the uniform. And also give them this opportunity to get out of public housing and out of their circumstances and enjoy a week or two on the coast. But if you want to go back a little farther in history, there's another piece of his legacy which links up with something the council did not long ago in supporting and offering support to hap for the planning around the revitalization of hillsdale terrace, and the application for hope vi grant. It was fred rosenbaum that led the fight in southwest Portland for the original hillsdale terrace, and that was probably in the annals of the housing authority fight that was probably the most contentious and racially charged fight that hap ever had around housing. And we've come a long way that now as we're talking about revitalizing hillsdale terrace, the arguments are let's make sure there's connectivity, and we're dealing with the storm water runoff, and integrating the services, not whether low-income people have a right to be in the hillsdale community. So it is an extraordinary thing to mark the passing of a leader of the stature of denny west, and we'll have a chance soon to reflect on his many contributions, but it is especially I think poignant that within the same frame -- time frame we lose fred rose worldcom. The success which the housing authority enjoyed today would not have been possible without the pioneering work of denny and fred. I want to take this moment to reflect on their lives and what they meant not only to hap and the community, but to me as someone who was interested in housing issues, but needed some seasoning and training. So I just wanted to comment on that, mayor, colleagues, and there are two memorial services coming up where those who are interested can pay their respects. I believe fred's is at the national guard next tuesday afternoon, fred was a great champion of the national guard here, and then a week from sunday at Portland state university there will be a public memorial for denny west. In a sense, everything we do as part of the hap family in the city is qairly in the category of hap family because of the strong partnership that's been built over the year. We are building on the work denny and fred pioneered. I wanted to use that as a prelude to welcome brian lessler, who is the nominee of gresham, and amie pico, a resident representative, jim --

*****: Pico.

Fish: Amie changed her name, i'm sorry.

*****: For the record.

Fish: Thank you. To jim smith, who is being reappointed, and to lee moore, who is here both as a long-time member of the board of commissioners and more importantly, for today's purposes, the chair elect. So the outgoing chair is jeff backrack, would you like to introduce our newest members?

Jeff Bachrach: I would, if you'll indulge me first. Thank you for those eloquent comments about two hap members of the community, denny and fred. I'm completing my third year as chair of hap, and I think about fred serving 15 years as chair, and it's sort of overwhelming and daunting, that level of time and commitment. One more testament to his legacy that lives on at hap. I guess we all feel a little more overwhelmed as we think about trying to live up to that standard. Thank you for having hap day here. You cleared the agenda and brought in hap. I feel honored.

Adams: Cleared the room.

Bachrach: Once you appoint our members we'll have a quorum, so we'll have to leave. Briefly, i'll take advantage before I introduce to mention a few things going on with hap. The big news, or the big item on the horizon which nick alluded to is we are waiting to hear from hud on whether we're going to get \$17 million to jump-start the redevelopment of hillsdale terrace. The city was one of

January 13, 2010

our supporters in that application. We expect to hear next month, we're in touch with our congressional delegation, i'm sure we'll be touching base with you. We're doing everything we can do in Washington to get that grant awarded. It may be the last round of hope vi and we sure want to be sure we're recipients. Thank you for your support so far, and hopefully we'll all get good news next month. We have two more projects wrapping up in downtown Portland next few months, we've got the martha Washington, which we're building with -- in conjunction with the county, 108 units, and the other project is the -- we're also -- it's also a conte-sponsored prornlings all with city money as well as the former university place, which we're now calling the doctor james hawthorne building, and for those of you whose history is not that keen on Portland, as we all learned at hap, james hawthorne was actually the founder of the first hospital for the memory ill in Portland in 1858, and apparently heh was nationally renowntd as treating the mentally ill. So that was proposed as the name for the new building, so that's what's it's going to be called. It will be 48 units, which the county will manage for severely mental patient. So those two are on tap, and we hope the next time we're reporting back to you maybe we'll have something to report in east county and gresham, which remains a priority for us to try to find a way to create new housing. That's where hap's at.

Fish: You are the lead developer for most important project the city is currently funding, which is the resource access center. Which is the centerpiece of our 10-year plan to end homelessness.

Adams: Is it done yet?

Bachrach: What time? We're going to be done talking about it --

Adams: It is groundbreaking, like a month ago.

Fish: The mayor likes results and follow-up. And the second is, you've been working with the city on a big look at the section 8 program. Looking to think through how we can remove barriers that some of our citizens face when they are issued a voucher. So in the totality we are working together on many important work, and most all of those have occurred during your watch as chair.

Bachrach: Thank you for suggesting I get some credit, but it's always a team effort. I am stepping down after three years as the chair, and I look forward to joining gretchen where I can create more havoc for staff. That will be a nice change in lee moore, will be assuming everything goes well today. He will be our chair in january. And I also brought with me, though you've probably got them before, this is thes to make sure you have them, we're proud of -- not exactly an annual report, but it's sort of a seven-year look back for hap, a way to put in writing some of the things we've accomplished. We tried to limit the puffery in it, make it more of a report to the community, and it's something we're proud of as a government agency. With that, thank you all, and we will -- i'll let everyone introduce themselves.

Fish: Start with jim, and the chair-elect, and if you could introduce yourself and tell us one or two things about you, and what your priorities -- what your focus is on the hap board. Hap.

Jim Smith: The name is jim smith, and that really is me. The last year and a half has been very, very rewarding. I had absolutely no idea what I was in for, what to expect. My background is business, especially small business, and I actually am very interested not only in the issues of providing housing, but in actually taking these people to the -- the clients to the next step, which is becoming self-sustaining. And i'm really looking forward to serving a second term, and I hope it will be just as rewarding as the experience i've had in the last year and a half.

Fish: Thank you, jim. Amie, you're up next, and would you also acknowledge your special guest today?

Amie Pico: Absolutely.

Fish: Maybe we can move the mike.

Pico: My name is amountie pico, and I brought my daughter evie. My inspiration for everything I do. My little partner in business as well. You'll see her quite a bit with me. I'm a single mom. I'm really excited to be here as a resident commissioner, and the cochair for the resident advisory

January 13, 2010

committee. I have been on the housing authority of Portland since 2005 when I imported from bend, and it was a special port where I was authorized to move in because I was seeking my bachelor's at Portland state university, and I was accepted, and so winter of '08 I completed that, and i've started my own business doing on-site child care at events, and I grew quite fond of working with the families through any of the work with shops that the housing authority does, and I wanted to be further involved with the organization and I found out about this opportunity, and just really excited to be able to have it offered to me and look forward to learning side by side with all the professionals that are here, and helping families connect with resources and the community, because there's so many resources available, I think at times it's challenging for families to manage their own personal life as well as outreach into resources they don't know are out there. So i'd like to find a way to connect families with things such as a fix-it fair, or city master plan. Other activities that are going on that would benefit the community.

Fish: Thank you and thanks to your daughter for also joining the team.

Brian Lessler: I'm brian lessler, i'm president of a development and general contracting company in gresham, i've been in that business longer than i'd like to admit, because it sort of pinpoints how old I am. That's ok, because I enjoy what I do a great deal. I find it very interesting sitting in this building, because I think back to my beginning in the housing industry when the permit center was downstairs in this building and could you literally walk in in a day and in a few hours pick up a residential building permit and the average cost of a permit in those days was about \$475. So that takes you back a ways. True story.

Fish: That was before commissioner Leonard became the commissioner in charge. Shame on you, randy: [laughter]

Adams: Used to be good.

Fish: That is about as damning a testimonial. We'll come back to that.

Lessler: I'm afraid to tell you too much, because you guys may decide you don't want me on this board after all.

Leonard: You're boarding right now.

Fish: I think you safely got three votes. It does haven't to be unanimous.

Lessler: I'm honored to be here, and it's an honor that mayor bemis asked me to serve in this capacity. I tried to engage in our community and give back to the community throughout my career. Plus mayor beamis threatened me that if I didn't serve, he wouldn't let me in the best italian restaurant in gresham anymore, so hi to pay heed to that. I'm enthusiastic and excited to be involved in this group because i've seen the benefit that housing has in terms of stabilization of families, the impact it has on children and their ability to move forward in life, and so I hope to be a part of that, and i'd like to focus my energy and time on partnerships with the city of Portland, particularly in the mid county region, and the borders, five or six miles between Portland and gresham where not too much has happened in terms of affordable housing and those kinds of services. Hopefully my time in the saddle in this industry will bring some benefit, and i'm just looking forward to serving in this capacity.

Fish: Thank you very much, and as the representative of gresham, you will remind us regularly that it is something, someone of an anomaly that the countywide thousandsing -- housing authority is named the housing authority of Portland. But we'll come back to that.

Lessler: That's an issue that I understand will be discussed at length.

Fish: Yeah. Thank you, sir. Lee moore.

Lee Moore: Mr. Mayor, commissioners, commissioner Fish, I guess I am somewhat humbled by being in this particular position. I'm a native Oregonian, born in a town called lan port that exists no longer. This is really a legacy opportunity for me. My family came here from the south, we lived in government housing. We lived in dallas lake, university park, and I can remember thinking as a kid, or hearing my parents talk about someday we're going to own a house. I was raised in

January 13, 2010

government day care, because my parents worked in a shipyard. And at that time day care was subsidized by the government. It seems like we've come full circle, or at least we're trying to go there. I remember when no minorities were aloud to live there, and we had to live in university park. And I remember how elated my parents were in 1951 when we moved into our home about eight blocks away from what is now new columbia. And so being able to work at the housing authority with with the staff, being able to step forward now, filling some very large shoes.

Hopefully I can do as welt in the leadership role the board has asked me to assume. But i'm -- as I said, i'm very, very honored and humbled, and contrary to commissioner Leonard who chided me about a year and a half ago and the general manager -- i'm here to tell him i'm still standing, or sitting, as the case may be. I think he had a -- [laughter] i've served an equal number of years in both the public and private sector. And essentially came out of retirement to be the general manager. Public service is something that I believe in, that I insist upon for myself, and this is a real opportunity. I want to thank you.

Fish: We're lucky to have you, lee. Mayor, if I may beg your indulgence, could we suspend the rules to have a proclamation read and then see if there's any public testimony, and then conclude the event?

Adams: Great.

Fish: I'd like to ask if all of our guests would excuse yourselves for one moment and jeff, if you would please stay at the dias. We did not advertise this part of the program to the outgoing chair, but thanks to a conspiracy of your friends, jeff, and I am very pleased to read a proclamation that the mayor of the city of Portland issued today. And it reads as follows. Whereas jeff bachrach is a champion for safe and affordable housing who brought his professional knowledge of development and real estate to the housing authority of Portland, serving on hap's board of commissioners since 2001, and whereas jeff bachrach led hap as the chair of board of commissioners for three years, from 2007-2009, a period in which hap successfully undertook critical and challenging missions to the city of Portland, including the rehabilitation of the grove hotel and the development of the resource access center, now under construction, and whereas jeff's leadership at hap resulted in more than 15,000 of our community's most vulnerable households receiving the housing and services they need to be successful, whether they are living on a limited fixed income or striving to become self-sufficient, whereas in addition to his service at the housing authority of Portland, jeff has been a dedicated civic leader and community volunteer serving as an original commissioner of the Portland baseball commission, and on the boards of reach community development corporation, the commercial real estate economic coalition, and the home builders association of metropolitan Portland, and whereas we wish to thank jeff for his leadership, dedication, and commitment as he steps down as chair of the housing authority of Portland, board of commissioners, and wish him the best in his future endeavors and calls to service. Now therefore, and i'm speaking for the mayor, I sam Adams, mayor of the city of Portland, city of roses do, hereby proclaim wednesday, january 13th, 2010, to be a day of recognition for jeff bachrach in Portland, and encourage all residents to observe this day. Jeff, congratulations. [applause] i'll give you the original.

Bachrach: My question, nick, is does this mean my daughter, who you know well, will have to listen to me for one day?

Fish: Oh, no.

Adams: What it means is after 7:00 p.m. Parking is free for you. [laughter]

Bachrach: No key to the city. Thank you. I'm honored and touched. Thank you. I would mention, it could be the last halfa award you give out if this was alluded to, we're in a strategic planning process, and one of the issues on the table, which has been kicked around for many years, is do we change our name. I'm fond of hap, but there are others because of our countywide responsibility, who want to discuss a new name. So that will be discussed. We don't know where that discussion will go. But thank you again.

January 13, 2010

Adams: Thank you for all your service.

Fish: I know that Steve Ruddman had signed up to talk. Anyone else?

Moore-Love: I just have Carol Williams and Veronica Bernier.

Fish: Steve is executive director of HAP.

Steve Rudman: Commissioner, Mayor, Commissioners, thank you for making this time available for the Housing Authority. As you can see, Commissioner David William Skylstadmark was also a city councilor for the city of Gresham is here as well. And we -- if you don't mind, we could do some of our business too while we're here, because we have a quorum. We're a public corporation, and we're guided by the appointees that you're making -- have made. I think this is a great example of the discussion we had today, how seriously and how fortunate I am to work at the Housing Authority under such dedicated public stewards. And you remember that the major difficulty we have is so many families in Multnomah County who are eligible for housing assistance, and we're really able to only house basically about one out of three families. But we still have housed 15,000 households, and during some lean times in the last decade, the city of Portland has been a great supporter of us, at the Housing Authority when our federal partners were less than stellar. We -- the first time since I've been here, Nick mentioned in 2001, we're actually looking at public housing being funded at the level we're supposed to get as opposed to being pro-rated, which we have been for the last many years. So I wanted to add my sentiment to my Commissioners and particularly to Jeff, who has been on the board and has been really invaluable to add a perspective from his perspective from being the private sector, as a land use attorney and understanding real estate development from the private side. I guess it could be safe to say Jeff doesn't have a government gene in his body, and basically is making sure that as a public corporation, we are as efficient and as effective as we can be, and the other thing is he's got this gruff exterior, he actually really does believe in our mission, and cares a lot about people, so it's been a pleasure to serve under him. Thank you very much.

Adams: Thank you, Steve.

Veronica Bernier: You defer to me. Nice to see you. Good. I'll just inch over. Test, test. I'm Veronica from Portland State Community Health Education, graduated 2005. My interest in housing is that my own nonprofit likes to be abreast of most new housing ventures in the current state of housing in the city is very important. I want to congratulate Mr. Backrack on his continued service to the city, and also support that meritorious service award. Awards given in service to the city are many, and I would like to also salute our Mayor, Sam Adams, for his amazing track record in helping the homeless out during this rainy day -- the whole winter. Opening up churches to the homeless was a good idea. And also to Commissioner Nick Fish for his incredible stride in housing, today and in the future. I'd like to also give kudos to Nick Fish's group for his past work as regards to Rose Haven and keeping the doors open in places like Sally Eck, and places like the Williams Plaza, and places -- Section 42 housing, 4400 Montgomery. Places like the 12 Tower East and other places where seniors need to live in safety, and-to-security. Also I'd like to salute Commissioner Amanda Fritz for her good work with Rose Haven. And now on the horizon is the new -- out with exposure to the west, it's time -- un-- the earth will move and the ramp will make a secure way for more of those women in the age to come into Rose Haven, which is keeping the doors open in a time of political up and down, where you don't know what's on the horizon, even if you're a small boat like in a dinghy. Sailing, you know, not unlike a cow 20. Rose Haven is staying in touch with the women, and they're keeping the men and Commissioner Randy Leonard, I know, you support everything on the water, because you are a water man. I knew I was going to do it. Don't forget your water wings.

Leonard: You know what a Cal 20 is.

Bernier: I knew you'd know that. It's no place to go if you don't know your captain. Stay steady in the water, full speed ahead in some areas, and kudos to Miss Rachel Duke. I noticed you. Hi. For your past work on the Goals Program. Good work, Commissioners. Good job.

January 13, 2010

Adams: Thank you. It's good to see you.

Bernier: Always good to see you.

Harold Williams: Mayor Adams, commissioner Leonard, Fritz, and Fish, I want to go back a little -- bear with me a minute, to talk about denny west and mr. Rosenbaum. I knew denny at Portland state back in the urban study days when lee brown, who known nationally, mayor of houston and other ventures, denny's was also on my committee when I got my master's degree back in the day. So i've been around a few days. And I want to do it separately real quick, and put the words in how I view both gentlemen. Denny was a visionary in many ways, very quiet, but very astute. He understood the demographics and the landscape of what we have in northeast Portland and those who are disenfranchised in housing. Denny had the compassion and yet you wondered sometime in his quiet manner what he was thinking, but you always knew his heart was good. And those persons who didn't have a voice and didn't have a place to stay, a place to be, denny put it down in paper and made it policy, and made it procedure. I don't know all the ins and outs of the housing authority, but I knew that there was a great man involved in the housing authority. That being denny west. We who have lived for many years in Portland remember when many things that affected people of color and denny was a silent voice who made sure we had a place at the table. He will be missed, and those who talked about angels and talked about people who made a difference, denny brought us together not by his loud roar, but by his silence and his compassion. And he will be missed. Mr. Rosenbaum brought people -- brought people together. The jewish community, the african-american community, together, for many years. When things weren't as sweet as they could be in Portland, he was on the front line, and I was a little upstart, a little outspoken in the day. I'm kind of quiet nowadays. But he was always on the front line, and many people take credit for things that they didn't do, but mr. Rosenbaum didn't get enough credit for the things he did do. And so all of us who understand when we didn't have many places to be when there would be restrictions on where we could be involved, he made sure that the children had a place to go on the coast and he made sure that we talked to one another in different communities. And when you say rosenbaum and what he's about, I think god is embracing for now he has a person that's going to organize in heaven, and he will be there to make sure we all have a place at the table. And my friend lee mooer, who have you graciously hopefully put in his chair, i've known him for -- since we were teenagers. And lee has always been the smart one, all over the place, brilliant in many ways. He's been our heros in many ways in the black community, and being on these key positions that he's been in, now with the housing authority, lee has been the symbol that gave us hope and no that professionalism did come from our community. Columbia villa, north-north Portland, now our hero has a chance to be the chair. It's a beautiful thing, and for a person that's been around as long as I have, I really want to thank the mayor and all of you for considering the future and what lee brings to the commission and all the other people that you're going to appoint. But for denny, for mr. Rosenbaum, and for lee more, I who have been around a few days would like to thank you for ttd beautiful people, bringing them to the stage of this beautiful city. Thank you very much.

Fish: Thank you.

Adams: Karla, please call the vote.

Fritz: I can't add anything else to mr. Williams's words except thank you very much for serving, and good luck in your endeavors, thank you for being here, thank you to your daughter for being here also, amy -- amie, it becomes a family event when you are volunteering on a board as important as this one, it becomes very much a part of your whole family's life. And that's how it should be, as mr. Williams just outlined, and that is on-to-our whole community that you are serving. So thank you. Aye.

Fish: There's a narrative in almost every religion that i'm aware of that talks about the cycles of life. And the seasons of life. And there's a beautiful part of the christian service that talks about

January 13, 2010

renewal. And as we say goodbye to someone, we also celebrate a fresh start somewhere else. Following the fall comes the spring. And in a sense what we're doing today is we're paying tribute to two giants who really put hap on the map and provided the foundation upon which all of our work has followed. And created doors of opportunity for people to follow. And that's denny and fred. And today we are paying tribute to them, and saying goodbye, and at the same time we're welcoming four terrific public servants who have agreed to give up their time selflessly to join the hap team. And we thank you for that, and we're also acknowledging that there's been a leadership change. And we're thanking jeff for his service, and we're welcoming lee with great hope for his service. So to all of you who have agreed to take on this responsibility, thank you. And please know that your service is vitally important to the city, because we have no more important partner in the work we do around affordable housing than the housing authority of Portland. So mayor, it is my great pleasure to vote aye.

Leonard: Brian, amie, and lee, thank you for -- or jim, I should say, thank you for agreeing to serve, and lee, you have requited yourself as the director at the clackamas water district. I follow the water business closer than some, and there's no more challenging position in the water business in the region than what you've undertaken, and that you've been able to handle that is -- gives me great confidence you'll do well leading this important agency. I very much appreciate all the words today. Aye.

Adams: Jeff, thank you for your leadership these past three years, harold and the rest of the world, thank you for your continuing leadership to those that we are proving today -- approving today as well, thanks for your service, look forward to working with you all on the pdc economic development side, on the skills training side, we've got a lot of great partnershiping ahead of us. So with this vote, you have a quorum, and you've got to leave the room fast. Aye. [gavel pounded] so approved. Council is adjourned.

Fish: Can we get a quick picture with with the group?

At 3:15 p.m., Council adjourned.